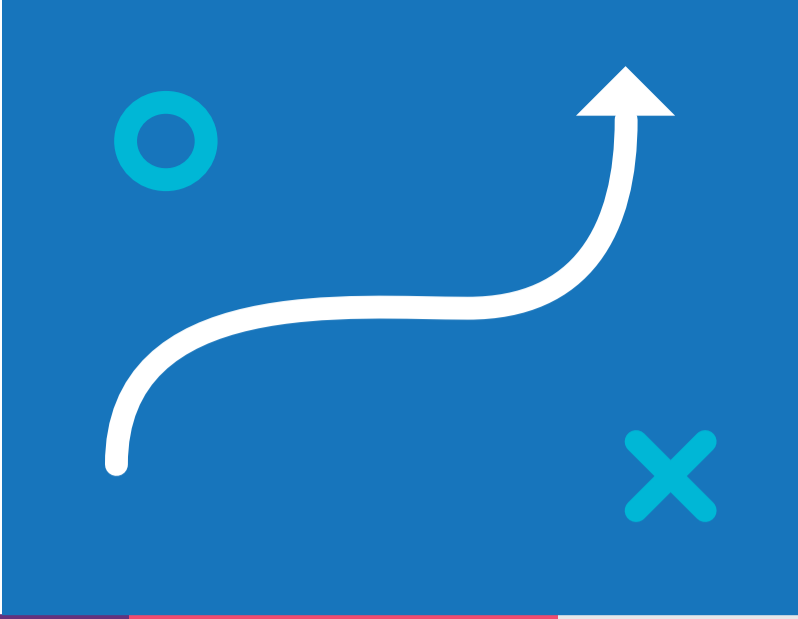


DECISION DILEMMA TOOL



1 Identify a Decision Dilemma



BREACH OF CORE VALUES

Universal human values that could include respect, acceptance, truth/trust, acting with integrity, empathy, transparency, and embracing differences in perspectives or cultures.

AND/OR

UNEQUAL IMPACT ON STAKEHOLDERS OR STAKEHOLDER RELATIONSHIPS

A decision dilemma is usually one in which several courses of action are possible. Either one stakeholder or multiple stakeholders will be affected. The relationships can be affected in the present or over time.

AND/OR

NO CLEAR CHOICE

It is not clear what choice to make. All possible options cannot provide a satisfactory outcome to all those affected by the decision or actions taken.

= Decision Dilemma

Exploring a Decision Dilemma

2

THINKING ABOUT ME

What are my values? How do they influence this decision?



THINKING ABOUT PATIENTS

How will patients be affected by my choice now and in the future?



THINKING ABOUT COMMUNITY/SOCIETY

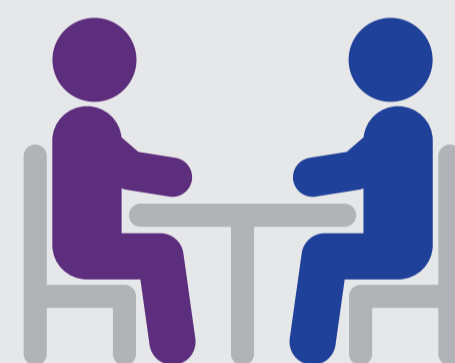
How will my decision affect the relationship between UCB and community/society?



THINKING ABOUT UCB

How will my decision impact or reflect on UCB performance and reputation in the short and long term?

3



ENGAGE COLLEAGUES IN CONVERSATION TO RESOLVE DILEMMAS

Build trustful relationships by engaging in transparent conversations with colleagues to explore stakeholder perspectives.

Decision-making should include considering how the consequences of a decision could change over time given the dynamic nature of our stakeholders and environment progress and evolve.

Visit the Decision Dilemma Tool Plaza site for additional resources and guidance, including contact information for Coaches who are available to support your use of the Tool.



Inspired by **patients**.
Driven by **science**.