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## INTRODUCTION TO INFORMATION **RETRIEVAL**



#### **Organization**

#### Timetable

- ➤ Lectures: Mondays 13:30 15:00, room H-E.51
- > Exercises: biweekly, Tuesdays 15:30 17:00, room H-E.52

#### Exam

- Condition for admission: oral presentation of at least two solutions during the tutorials
- Form of exam: oral exam at the end of the term



#### What is this lecture about?



"Know where to find the information and how to use it – That's the secret of success."

#### **Albert Einstein**

Subject

Automated techniques for **finding information relevant to an information need** from a large corpus of data.

- ➤ Content & structure analysis
- ➤ Indexing, search, ranking
- ➤ Classification, clustering
- > Annotation, extraction, summarization, visualization
- > Personalization & collaboration
- ➤ Interaction with knowledge bases



#### **Application areas of IR**

#### Web search

- Web pages (or multimedia) about people, products, locations, events, news, problem solutions, ...
- Main problems: scalability, spam, format diversity, deep (hidden) web, ...

#### > Enterprise search

- Intranet documents/pages (or multimedia) about people/experts, products, divisions, problem solutions, ...
- Main problems: low information redundancy, few links, security issues, ...
- > Indexing and retrieval for knowledge discovery & data mining tasks
  - ➤ Bioinformatics: finding promising medical therapies, retrieving salient interaction paths in biochemical networks, ...
  - Business intelligence: risk identification, composition of equity baskets, ...
  - Scientific observations: identifying typical or noticeable patterns
  - Socio-political observations: analyzing social concerns, developments, political issues, ...



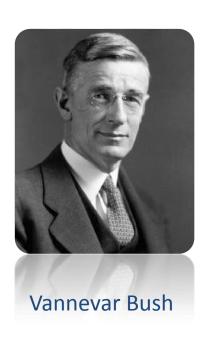
## **Differences to database systems**

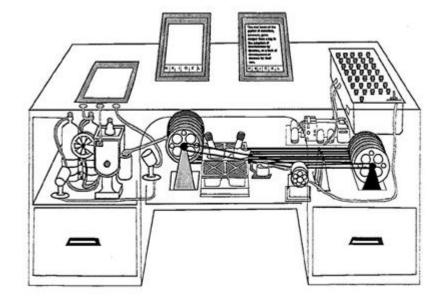
	Information retrieval systems	Databases
Corpus	Unstructured, semistructured information (text, multimedia, etc.)	Structured, semi-structured data, e.g., database table(s), XML-document(s)
Query	Imprecise, keyword- based, typically with "and'ish" search semantics	Precise, structured query language, e.g., SQL, Xpath, Datalog, SPARQL
Retrieval	Approximate, frequency-, similarity-based	Exact match of attribute values
Results	Ranked by relevance	Unranked, or ranked by specific attribute(s) (from the order-by clause of the query)



#### Historic background

➤ 1945: far-reaching ideas about personal & collective information gathering, indexing, aligning, associating, sharing, reasoning, ... mentioned in "As we may think" by Vannevar Bush





Memex extends human memory and reasoning capabilities



## **Roots in search over library catalogs**

- Early work on IR, in the 50's and 60's
  - Boolean search (i.e., combine search terms with Boolean operators: and, or, not) unsatisfactory
  - Need for approximate search with "vaguely" Boolean operators needed (e.g., "and'ish" search semantics)
  - Need for ranked results





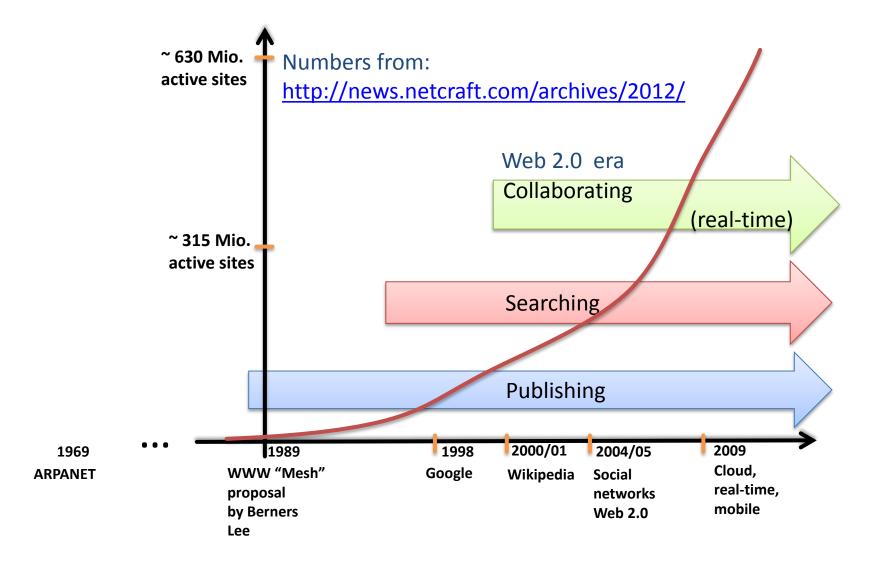
#### **Early research**

- Hans Peter Luhn (IBM researcher)
  - ➤ 1957: published "A Statistical Approach to Mechanized Encoding and Searching of Literary Information"
- Gerard Salton (professor at Cornell)
  - ➤ 1960's: supervised the development of SMART (System for the Mechanical Analysis and Retrieval of Text)
  - > 1969: published "Automatic Information Organization and Retrieval"
  - Introduces important concepts, e.g., vector space model, relevance feedback, Rocchio classififcation, ...
- Other influenatial scientists
  - Karen Spärck Jones introduced inverse-document-frequency in 1972
  - Steven Robertson introduced Okapi BM25 ranking model together with Karen Spärck Jones in 1976



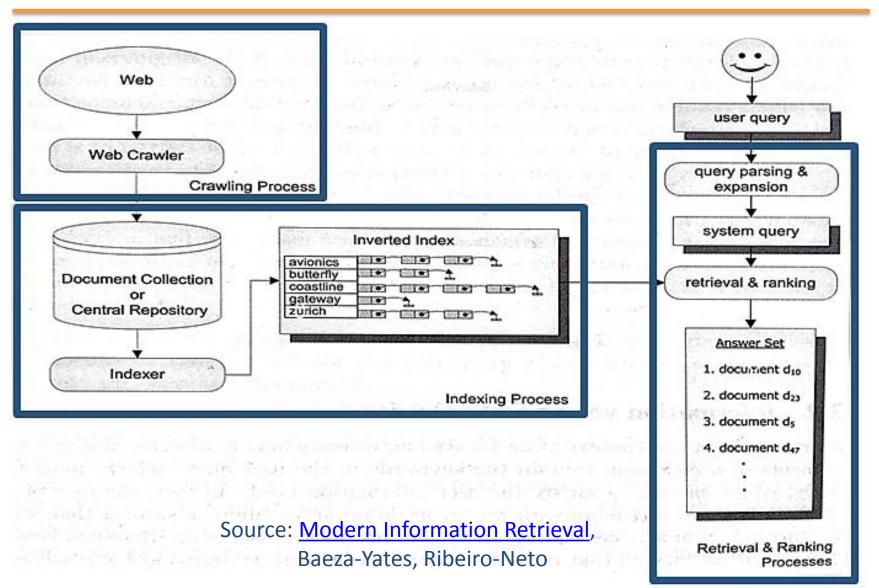


#### ... and then the web was invented



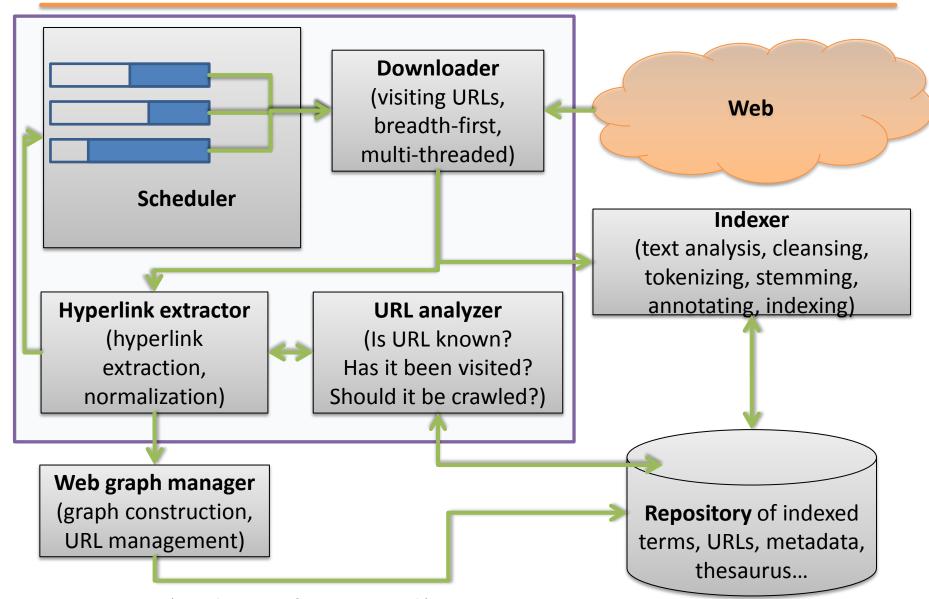


#### General infrastructure for web IR



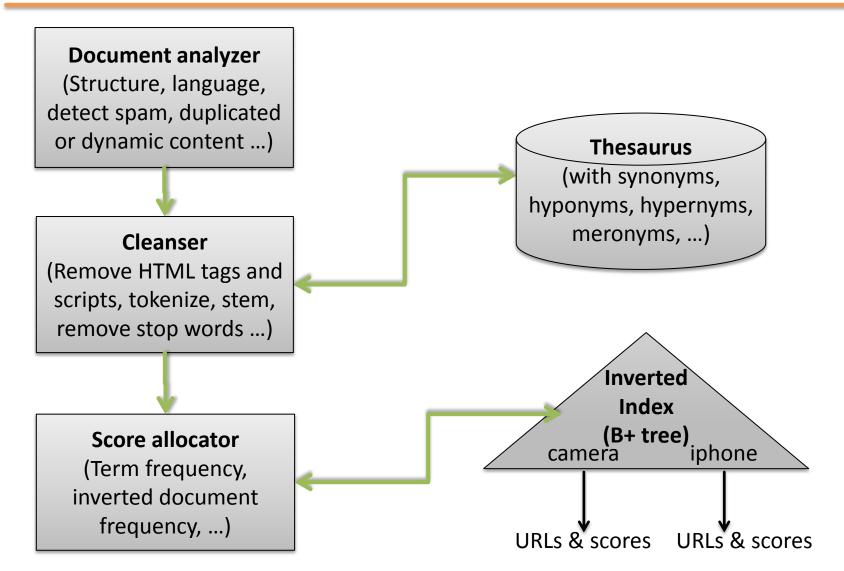


## **Crawling**



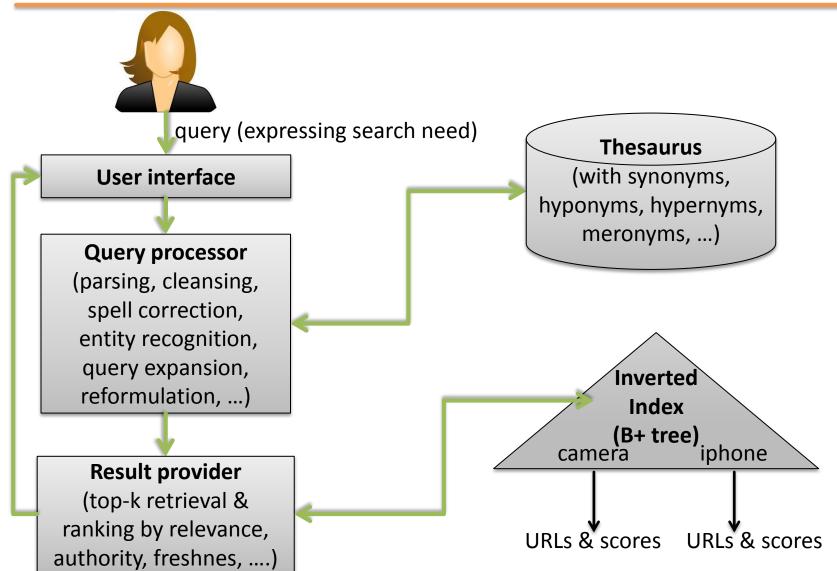


### **Indexing**



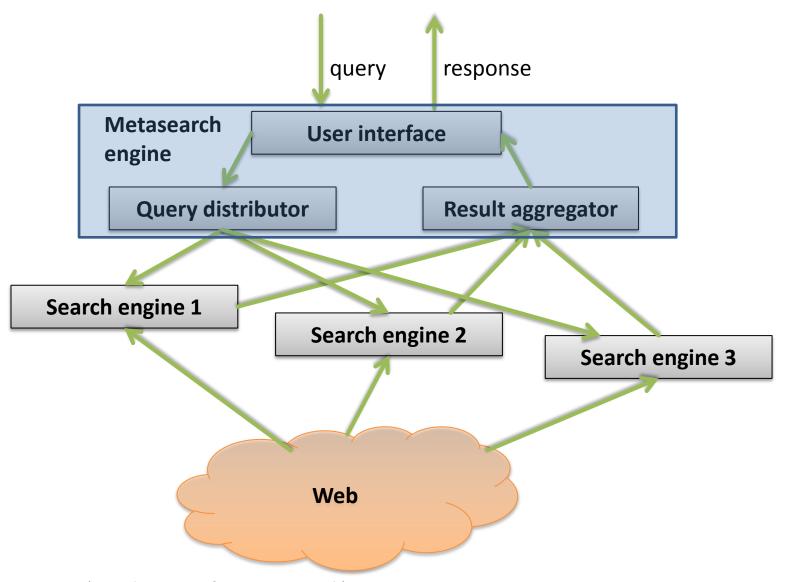


### **Query answering**



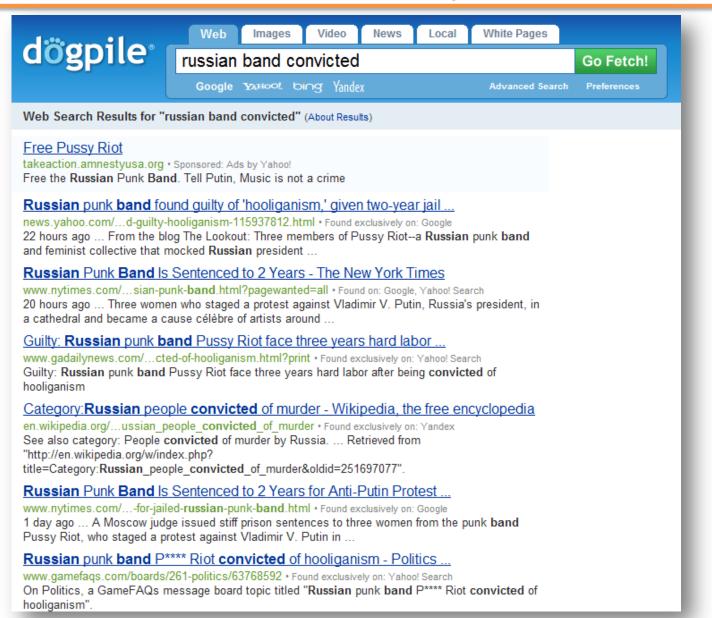


## Merging results through metasearch





#### Metasearch example





#### Taxonomy of search on the web

- > Typical semantics: and'ish search, e.g., "cheap flights Rome"
- Categorization of query types (by A. Broder, "A taxonomy of web search", 2002) through query log analysis and user study:
  - > ~50% informational queries: "General relativity", "Capital of Taiwan", "Obama campaign", ...
  - > ~20% navigational queries: "facebook", "amazon", "ebay", ...
  - > ~30% transactional/resource-oriented queries: "hotels Seattle", "flights Berlin Rome", "eminem mp3", "skype download", ...
- ➤ Different numbers presented in study by Rose & Levinson in 2004 (~62% informational, ~13% navigational, ~25% transactional queries)

#### **Advanced query types**

Regular expression queries (e.g., on Google):

```
-inurl:(htm|html|php) intitle:"index of" +"last modified" +"parent directory" +description +size +(wma|mp3) "Nirvana"
```

> Conversion queries:

10 Euro in USD

> Calculation queries:

110\*(654/8+3)

Natural language questions:

What is the time in Hong Kong



## **Search results**

Google	what is the timin Hong Kong	
Suche	Ungefähr 982.000.000 Ergebnisse (0,26 Sekunden)	
Web Bilder	Ergebnisse für what is the time in Hong Kong Stattdessen suchen nach: what is the timin Hong Kong  Explicit result	
Maps	00:35 Samstag (HKT) - Zeit in Hongkong	
Videos News Shopping Apps	Current local time in Hong Kong — Hong Kong www.timeanddate.com > > World Clock - Diese Seite übersetzen Find out current local time in Hong Kong — Hong Kong. Get Hong Kong's weather and area codes, time zone and DST. Explore Hong Kong's sunrise and sunset,	
Mehr	Current local time in Hong Kong www.worldtimeserver.com/current_time_in_HK Diese Seite übersetzen 4 hours ago – Hong Kong - get the current local time and date before placing a	
Berlin Standort ändern	telephone call or making travel plans for a cheap flight or discount hotel,  Hong Kong Time: What is the actual current local time now in Hong	
Web Seiten auf Deutsch Seiten aus Deutschland	wwp.greenwichmeantime.com/time/hong-kon Diese Seite übersetzen 24 Jan 2012 – What's the time in Hong Kong now? What time zone is Hong Kong in? Does Hong Kong observe daylight savings time / summer time?	
Übersetzte Seiten Mehr Optionen	Current time in Hong Kong - World Time Clock & Map  24timezones.com//current_hong_kong_time.p Diese Seite übersetzen  Hong Kong current time in Hong Kong, China daylight time change date 2012 Hong  Kong world clock.	
	<u>Time in Hong Kong - World Time Clock &amp; Map</u> 24timezones.com//time_in_hong_kong.php - Diese Seite übersetzen  Exact time in Hong Kong time zone now. Official Hong Kong timezone and time change dates for year 2012.	

#### **Ranking results**

#### By relevance

- Binary (relevant or non-relevant).
- Query/information-need dependent (i.e., similarity estimation between query terms and each document)

#### By importance

- Authority/popularity of result page (e.g., likelihood of being useful to a majority of users)
  - Links pointing to that page (PageRank, HITS)
  - Estimation of click-through-rate
  - **>** ...
- ➤ Interestingness & context (e.g., likelihood of being useful for specific user in specific context → personalization)
- Freshness (e.g., most recent news).

Modern search engines combine relevance and importance criteria for ranking!



find in clouds

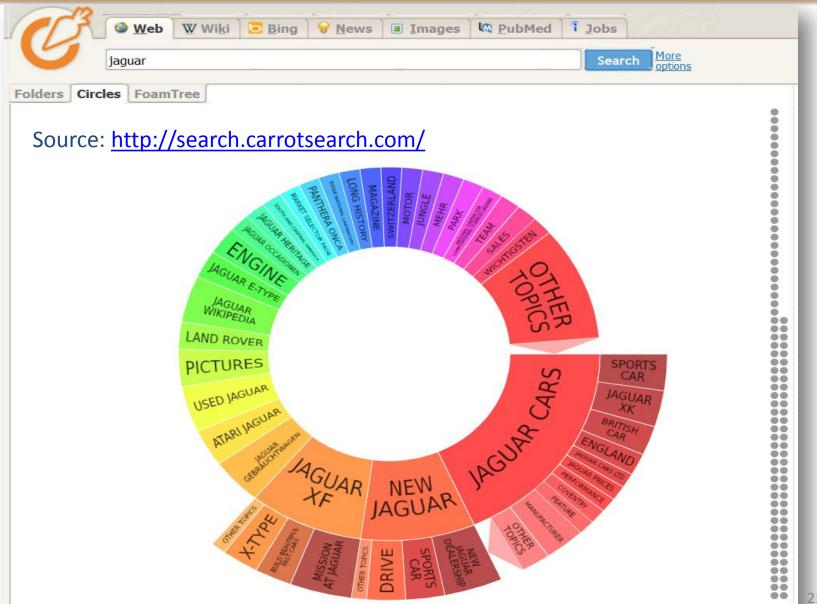
#### **Clustering results**

Source: <a href="http://yippy.com/">http://yippy.com/</a> Grouping topical categories web news images maps blogs wikipedia is more » advanced **HTML** Search preferences Top 103 results of at least 1,640,000,000 retrieved for the query HTML (definition) (details) clouds sources sites time html remux All Results (163) noun - hypertext markup language, hypertext mark-up language, HTML -- (a set of tags and rules (co Tutorials (27) hypertext documents) Editor (20) Hypertext Markup Language (11) **Nasal Instillation ₩3C** (9) Nasal instillationDefinitionA nasal installation is a medicine solution prepared for administration into the no Element (10) drops or nasal sprays. Purpose The purpose of a nasal instillation is to deliver medicine directly into the no Formats (10) HTML.COM □ Q @ P Image (8) Communicate with your customers using our new HTML newsletter tool! www.html.com Html Code (7) www.html.com - [cache] - Additional Sources, Bing Authoring, Software Review (7) HTML - Wikipedia, the free encyclopedia 🗎 🔍 🚳 🏱 Book (7) HyperText Markup Language (HTML) is the main markup language for web pages. HTML elements are more | all clouds the basic building-blocks of webpages. HTML is written in the ... en.wikipedia.org/wiki/HTML

en.wikipedia.org/wiki/HTML - [cache] - Additional Sources, Bing, Gigablast



### **Visualizing result clusters**



Query: jaguar -- Source: Web (93 results, 0 ms) -- Clusterer: Lingo3G

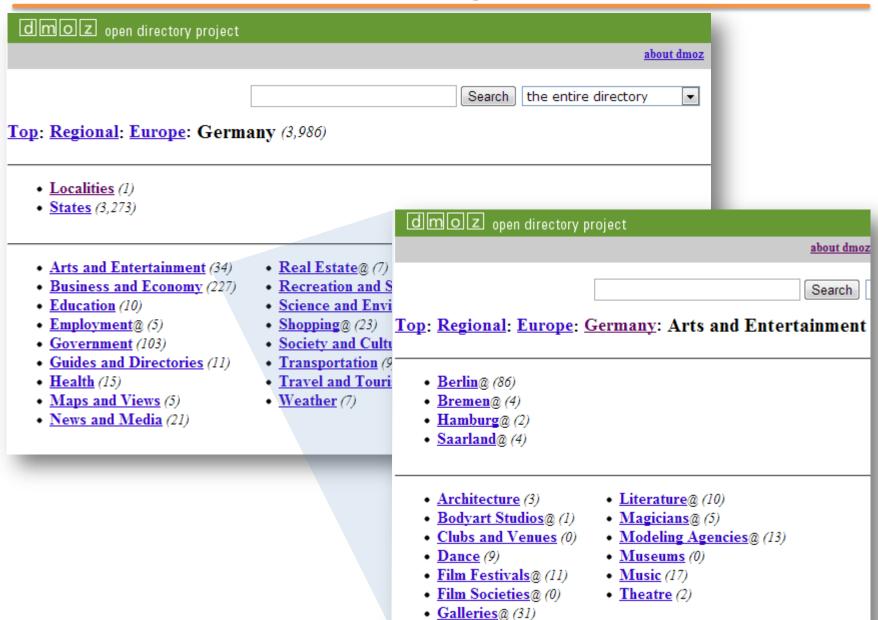


#### Visualizing result clusters





#### **Human edited categories in DMOZ**





Marie Curie and The Science of Radioactivity

The life of Marie Curie, from the AIP Center for History of Physics. Text by Naomi Pasachoff and many illustrations describe Curie's contributions to the science of ...

## Using knowledge bases: Google's knowledge graph

#### The Knowledge Graph Learn more about one of the key breakthroughs behind the future of search. YouTube News Gmail Documents Calendar marie curie avidbiker80@gm 8 personal results. 17,300,000 other results (0.32 seconds) Marie Curie Marie Curie - Wikipedia, the free encyclopedia en.wikipedia.org/wiki/Marie Curie Marie Skłod Marie Skłodowska-Curie (7 November 1867 - 4 July 1934) was a French-Polish physicist an physicist and chemist famous for her pioneering research on radioactivity. research on 4 Marie Curie Cancer Care - Pierre Curie - Irène Joliot-Curie - Radioactive decay person hon physics and Marie Curie - Biography - Nobelprize.org www.nobelprize.org/nobel\_prizes/physics/.../marie-curie-bio.html Born: Nove Short profile from the foundation that awards the Nobel Prize. Died: July Spouse: Pi Marie Curie - Biography - Nobelprize.org Children: Ir www.nobelprize.org/nobel prizes/chemistry/.../marle-curle-bio.html es.wikipedia.org Marie Curie, née Maria Sklodowska, was born in Warsaw on November 7, 1867, the Discovered daughter of a secondary-school teacher. She received a general education ... Education: Chimie Indi University of mages for marie curie - Report images People also search for

#### Marie Curie



es.wikipedia.org

Marie Skłodowska-Curie was a French-Polish physicist and chemist famous for her pioneering research on radioactivity. She was the first person honored with two Nobel Prizes—in physics and chemistry. Wikipedia

Born: November 7, 1867, Warsaw

Died: July 4, 1934, Sancellemoz

Spouse: Pierre Curie (m. 1895-1906)

Children: Irène Joliot-Curie, Ève Curie

Discovered: Radium, Polonium

Education: École Supérieure de Physique et de

Chimie Industrielles de la Ville de Paris,

University of Paris

#### People also search for



Albert Einstein

Curie

Ruth



Pierre Curie



Ernest Rutherford



Louis Pasteur

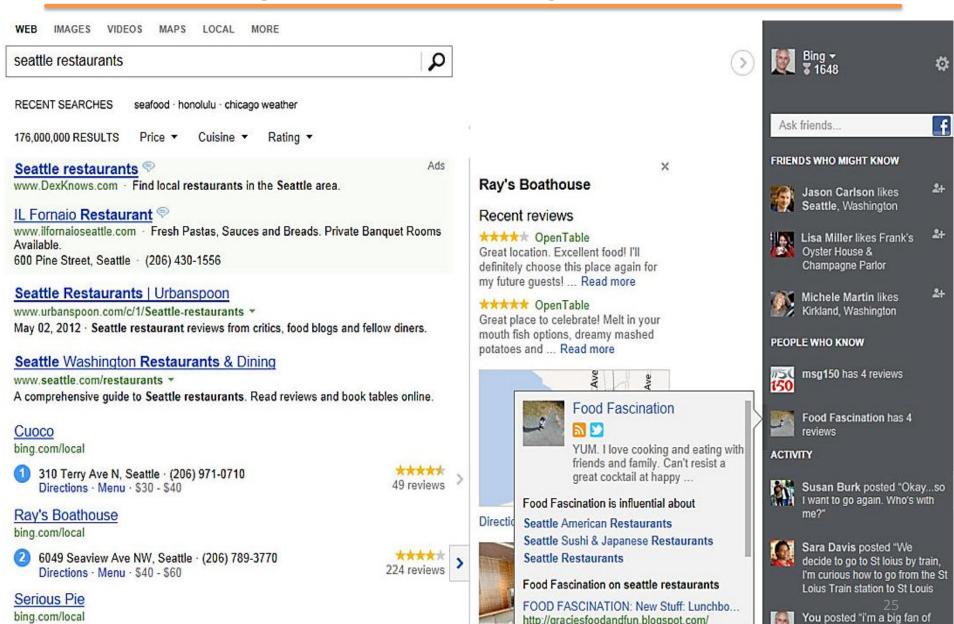


John Dalton

Report a problem



#### Using social networks: Bing's social search





#### Semantic search: question answering



Who was president of us when obama was born?



You asked: Who was president of us when obama was born?

#### John F. Kennedy

John Fitzgerald "Jack" Kennedy (May 29, 1917 November 22, 1963), often referred to by his initials JFK, the 35th President of the United States, serving from 1961 until his assassination in 1963



wikipedia



John F. Kennedy

## TRUEKNOWLEDGE.COM IS NOW EVI.COM

Evi, is our best selling mobile app that turns your phone into a mobile assistant. Over the next few months we will be adding all of Evi's power including local information on shopping, restaurants and more... to this site.

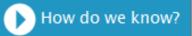
Until then, to experience all of the power of Evi now, download the Evi app for iOS or Android here.



Rate this answer: Report Abuse

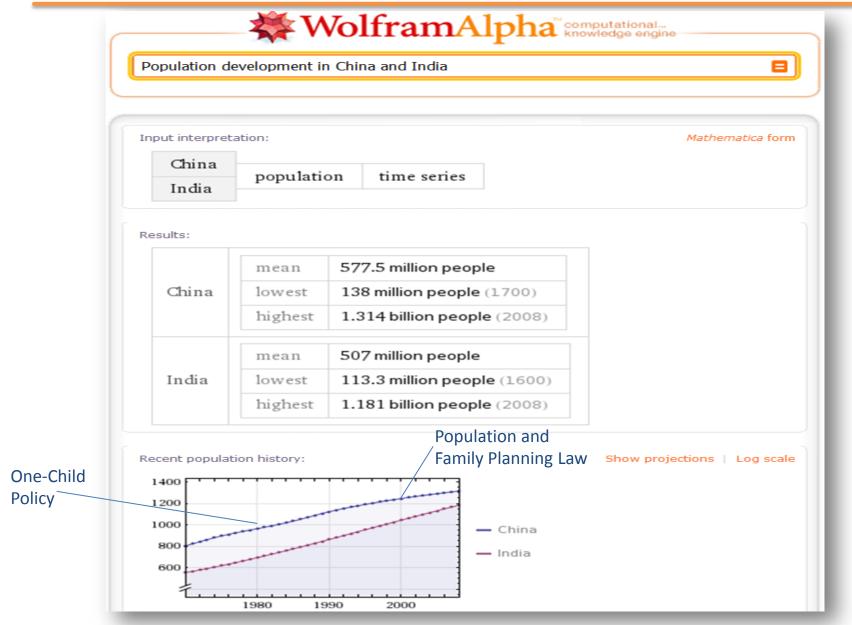








## **Computational question answering**



#### **Community-based question answering**

# **Answers**

Ask us anything

#### What is the longest river in Germany?

In: Germany [Edit categories]

Moving To-From Germany www.europeremove.com
Get an instant Quote now! Fully Insured, Secure Removals.

Cheap Tickets (original) www.CheapTickets.de super billige Flüge online suchen, schnell finden und direkt buchen!

#### Answer:

The Danube is the longest river of all running through Germany. But IN Germany the Rhine is the longest river.



#### Mobile web search





#### Mobile web search (... by pictures)

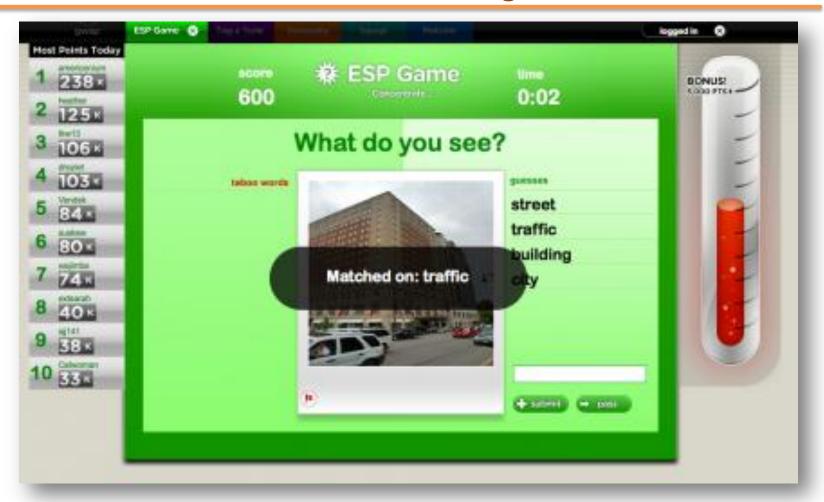


In a nutshell, Goggles lets users search for objects using images rather than words. Simply take a picture with your phone's camera, and if we recognize the item, Goggles returns relevant search results. Right now Goggles identifies landmarks, works of art, and products (among other things), and in all cases its ability to "see further" is rooted in powerful computing, pervasive connectivity, and the cloud:

- We first send the user's image to Google's datacenters
- We then create signatures of objects in the image using computer vision algorithms
- We then compare signatures against all other known items in our image recognition databases; and
- We then figure out how many matches exist; and
- We then return one or more search results, based on available meta data and ranking signals; and
- · We do all of this in just a few seconds



#### Social annotation for image search



- Game with a purpose (exploits "wisdom of the crowds")
- Project initiated by Luis von Ahn et al. In 2004
- > Estimation: 5000 people could tag all images on the web in 4 weeks



#### Social web (web 2.0)

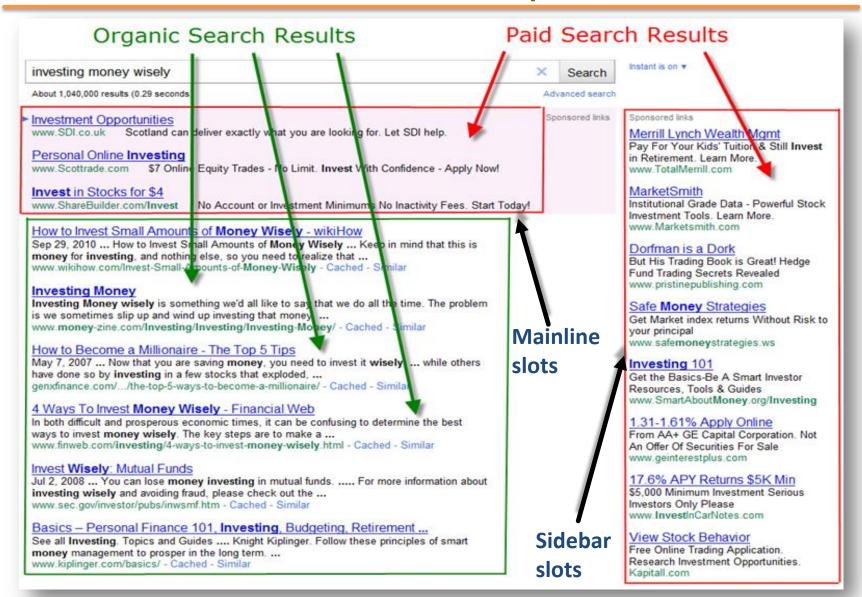
#### Social collaboration

- Tagging, answering, computing, rating, editing, recommending, discussing, ...
- Examples: Wikipedia, flickr, del.icio.us, librarything, Amazon, Netflix, answers.com, ESP, foldit, ...





#### Monetization of web search - sponsored search

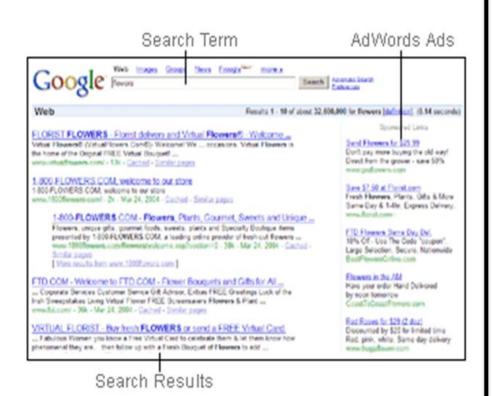




## **Google Advertising Programs**

#### For Advertisers: Google AdWords

Reach people when they are actively looking for information about your products and services online, and send targeted visitors directly to what you are offering. With AdWords cost-per-click pricing, it's easy to control costs—and you only pay when people click on your ad.



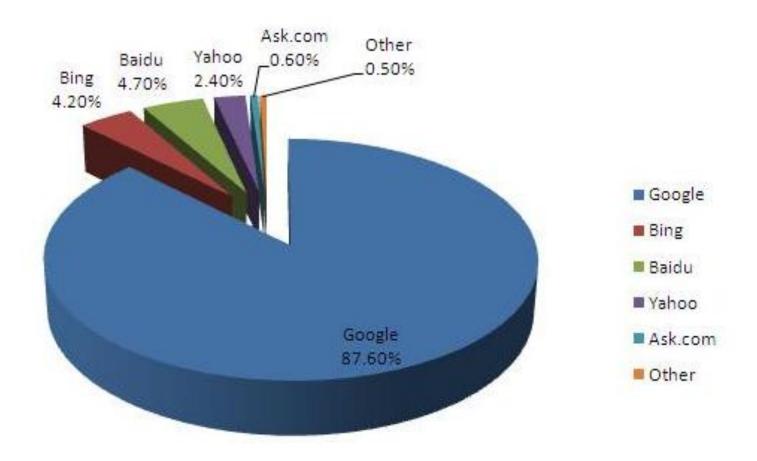
#### For Web Publishers: Google AdSense

Earn more revenue from your website, while providing visitors with a more rewarding online experience. Google AdSense™ delivers ads targeted to your content pages and, when you add Google WebSearch to your site, AdSense delivers targeted ads to your search results pages too. With AdSense you earn more ad revenue with minimal effort—and no additional cost.





#### Worldwide market share (as of May 2012)

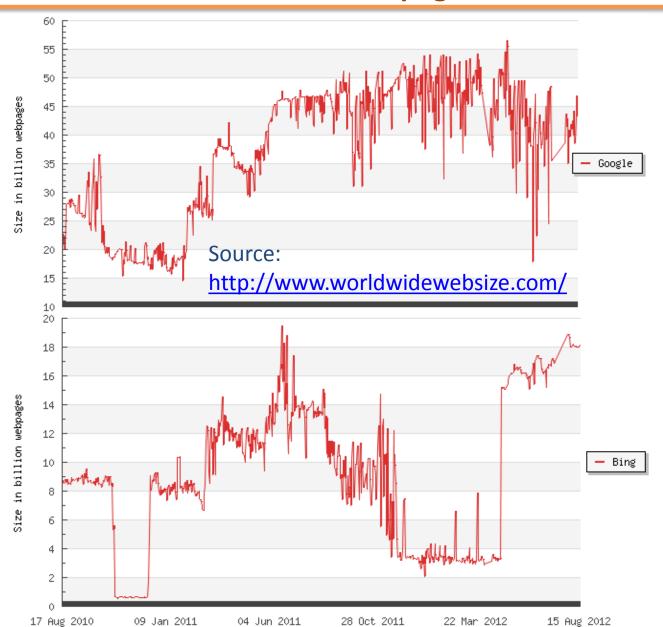


Source: <a href="http://www.karmasnack.com/about/search-">http://www.karmasnack.com/about/search-</a>

engine-market-share/



## **Indexed web pages**



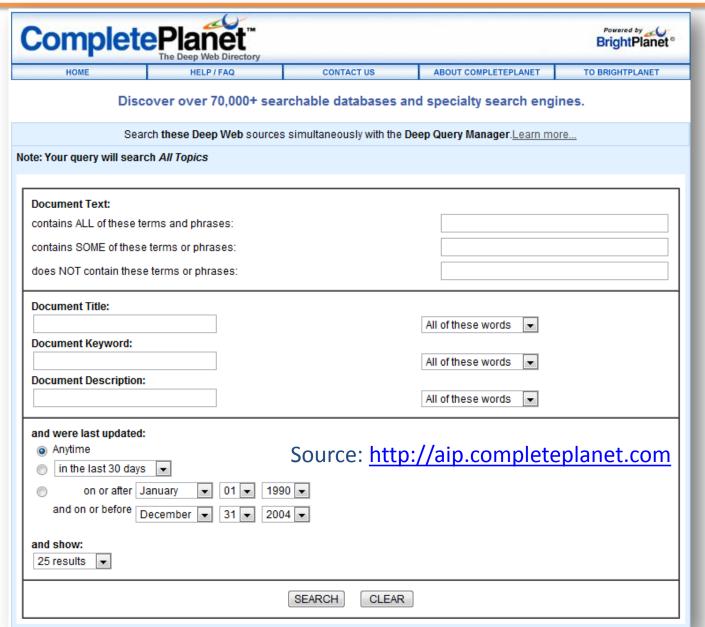


#### Deep web

- Content of the web that
  - resides in backend databases and
  - is not accessible through hyperlinks
  - can only be surfaced by submitting queries to query forms
- Examples
  - > Yellow pages
  - Scientific databases (bio-medical-, geo-, weather-related data, publications, measurements, ...)
  - Census data (i.e., population analysis, statistics, etc.)
- Estimation: several times larger than the visible web
- High-quality & structured information



## Deep web: example (1)





## Deep web: example (2)

NASA/IPAC EXTRAGALACTIC DATABASE
ASA/II AC L'ATRAGALACTIC L'ATABASE
Search for Objects by Object Name
Help   Comment   NED Home
Help   Comment   NED Home
Select Cosmological Parameters for Derived Quantities
Submit Query Reset
Input Parameters:
Object Name: andromeda
Extended name search? ● Yes ● No
Input Parameters for Distances and Cosmology-Corrected Quantities:
H <sub>o</sub> 73 Ω <sub>matter</sub> 0.27 Ω <sub>vacuum</sub> 0.73 NED Default/WMAP (Three-Year) WMAP (Five-Year) Parameters
Correct Redshift: To the Reference Frame defined by the 3K CMB
as Input for Calculations of the Distances and Cosmology-Corrected Quantities
Output Format Specification:
System: Equatorial
Sort the output list by: RA or Longitude
Format tabular data as:
HTML Preformatted text (faster to display)
Velocity displayed as: lower limit(>) when it is above 30000.0 km/s.
If fewer than 5 objects found, list detailed information:
• with image preview, if available (slower response time)
without image preview (faster response time)



#### Sufacing the deep web

- > Strategy 1 (used by Google, see Madhavan et al. 2006):
  - Probe query boxes in the form with random keywords
  - Use words in the results as new query terms (bootstrapping)
- Strategy 2 (much more challenging -- semantic analysis):
  - ➤ Infer the data type (or semantic concept) behind a query box by analyzing scripts (for required values), exploiting surrounding terms, or probing
  - Surface information by querying with appropriate values (e.g. from other databases / knowledge bases)
  - > Analyze associations in surfaced data to infer underlying schema

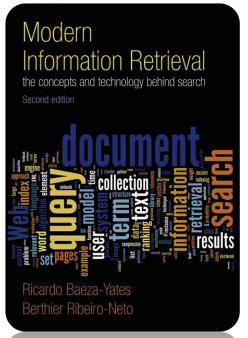
#### Problems

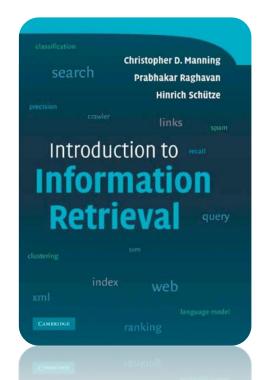
- Map queries to relevant interfaces
- > Integrating schemas of sources from similar domains
- Merging results into global ranking

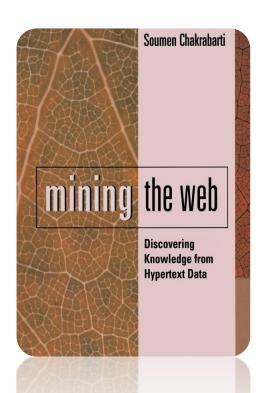


#### **Related literature**

#### Books







- Important conferences
  - SIGIR, TREC, WSDM, WWW, WebSci, CIKM, ECIR, ICML, ECML, KDD, JCDL, ...
- > IR toolkits
  - Lucene (<u>http://lucene.apache.org/core/</u>)
  - The Lemur Project (<u>http://www.lemurproject.org/</u>)



#### What else can we expect from future search?



Source: funnyjunk.com