Natural Language Processing SoSe 2014



IT Systems Engineering | Universität Potsdam



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(based on the slides of Dr. Saeedeh Momtazi)



Outline

- Introduction
- History
- QA Architecture



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- History
- QA Architecture

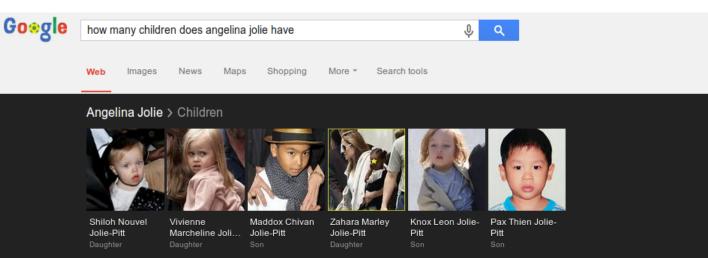


Motivation

• Finding small segments of text which answer users' questions

Motivation





Angelina Jolie - Wikipedia, the free encyclopedia en.wikipedia.org/wiki/Angelina_Jolie *

Angelina Jolie, DCMG (/d3ou'li:/ joh-LEE, born Angelina Jolie Voight; June 4, ... Jolie and Pitt have three biological children and three adopted children. She explained that because she had adopted her son Maddox, she did not think it in between scenes during many of her early films, and as a result had gained a ... Filmography - Jonny Lee Miller - Marcheline Bertrand - Jon Voight

About the Jolie-Pitt Kids | Jolie-Pitt Resource joliepittresource.wordpress.com/about-the-jolie-pitt-kids/ *

Maddox Chivan Jolie-Pitt Age: 12 Birthdate: August 5, 2001 Adoption Date: March... ... that they're part of his life and isn't going to let them get to him too much. ... Zahara Marley Jolie-Pitt ... Angelina Jolie and kids visits Berkelouw books store in Sydney., Australia, Shiloh Nouvel Jolie-Pitt ... Vivienne Marcheline Jolie-Pitt.

Angelina Jolie & Brad Pitt Expecting Child No. 7 — Report

hollywoodlife.com/2013/01/.../angelina-jolie-pregnant-brad-pitt-baby-7/ * Jan 23, 2013 - The couple already has six kids at home - do YOU think they should have another baby? It's no surprise that Angelina Jolie and Brad Pitt love being parents ... This world is going to end soon and many don't seem to care.

Angelina Jolie Never Thought she Would Have Kids — Elle ... hollywoodlife.com/.../angelina-jolie-never-thought-would-have-kids-elle... *

May 7, 2014 - Angelina Jolie has confessed to Elle magazine that she never thought she ... Angelina Jolie, 38, claims that finding the right person to have children with was too much of a ... Do you think Brangelina are the perfect couple?

Angelina Jolie

Actress

Angelina Jolie, DCMG, is an American actress, film director, screenwriter, and author. She has received an Academy Award, two Screen Actors Guild Awards, and three Golden Globe Awards, and was named ... Wikipedia



Born: June 4, 1975 (age 39), Los Angeles, California, United States Partner: Brad Pitt (2005-)

Children: Shiloh Nouvel Jolie-Pitt, Vivienne Marcheline Jolie-Pitt, more

Parents: Marcheline Bertrand, Jon Voight Siblings: James Haven

Movies

2014



Smith

2005





Salt 2010

Original Sin 2001

25.06.2014

1008

View 45+ more







Web News Images Videos Shopping More - Search tools

About 62,400,000 results (0.46 seconds)

Showing results for How many presidents do the US have? Search instead for How many presidents do the USA have?

List of **Presidents** of the **United States** by occupation ... en.wikipedia.org/.../List of **Presidents** of the **United States** by occup... *

This is a list of the occupations of **Presidents** before they entered politics. Often, previous career experience is minimal; however, **many presidents did** spend ...

How many presidents has the U.S. had until now? - Yahoo A... https://answers.yahoo.com/question/index?gid... *

Feb 17, 2011 - From George Washington to Barack Obama- how many was that and in between??? ... The United States has had 56 different Presidents, with 55 people "we can't do anything until President Obama tell us what to do"?

How many US presidents were not elected into office?5 answers27 Oct 2011How many US Presidents (while in office) had one (or ...17 answers12 Mar 2008How many presidents have the united states have?5 answers16 Feb 2008More results from answers.yahoo.com10 Mar 200810 Mar 2008

6.3.1. The **Presidents** by Number and Dates - Comcast.net home.comcast.net/~MichaelADay/**Presidents**/AP060301.htm -

40+ items - The presidents by number, their birth dates, terms of office and ...

Name	Date of Birth	First Day of Term (age)
1. George Washington	February 22, 1732	April 30, 1789 (57)
2. John Adams	October 30, 1735	March 4, 1797 (61)

How many presidents have we had in the United States?

askville.amazon.com > Society > History *

Apr 11, 2008 - Askville Question: **How many presidents have** we **had** in the **United States**? ... Recent Questions About: **presidents United States** ... I've always liked American history, and I **did** this from memory, but there is a complete listing ...

How many presidents has the United States had? - Fun Trivia

www.funtrivia.com/askft/Question27989.html Feb 11, 2003 - 7 posts - 5 authors How many presidents has the United States had - trivia question ... History text books and history professors will all tell you that the first ...



Motivation

- How many presidents do the USA have?
 - 44
 - List of names in chronological order

40	Ronald Reagan ^{[3][4]}	Actor & broadcaster, President of the Screen Actors Guild ^[5]
41	George H. W. Bush	Pilot (Navy Lieutenant, Junior Grade), ^[6] Businessman (Oil) ^[7]
42	Bill Clinton	Lawyer, Law lecturer
43	George W. Bush	Businessman (Oil, ^[8] baseball) ^[9]
44	Barack Obama	Public Interest professional, Lawyer, Constitutional Law Professor [10]

(http://en.wikipedia.org/wiki/List_of_Presidents_of_the_United_States_by_occupation)



Motivation

- Information retrieval
 - Keywords (short input)
 - Document (long output)
- Question Answering
 - Natural language question (long input)
 - Short answer (short input)



QA Types

- Closed-domain
 - Answering questions from a specific domain
- Open-domain
 - Answering any domain independent question



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- History
- QA Architecture



History

- BASEBALL [Green et al., 1963]
 - One of the earliest question answering systems
 - Developed to answer users' questions about dates, locations, and the results of baseball matches
- LUNAR [Woods, 1977]
 - Developed to answer natural language questions about the geological analysis of rocks returned by the Apollo moon missions
 - Able to answer 90% of questions in its domain posed by people not trained on the system



History

- STUDENT
 - Built to answer high-school students' questions about algebraic exercises
- PHLIQA
 - Developed to answer the user's questions about European computer systems
- UC (Unix Consultant)
 - Answered questions about the Unix operating system
- LILOG
 - Was able to answer questions about tourism information of cities in Germany



Closed-domain QA

- Closed-domain systems
- Extracting answers from structured data (database) (Labor-intensive to build)
- Converting natural language questions to database queries (easy to implement)



Open-domain QA

- Closed-domain QA \Rightarrow Open-domain QA
 - Using a large collection of unstructured data (e.g., the Web) instead of databases
- Advantages
 - Many subjects are covered
 - Information is constantly added and updated
 - No manual work is required to build databases
- Problems
 - Information is not always up-to-date
 - Wrong information cannot be avoided
 - Much irrelevant information is found



Open-domain QA

- START [Katz, 1997]
 - Utilized a knowledge-base to answer the user's questions
 - The knowledge-base was first created automatically from unstructured Internet data
 - Then it was used to answer natural language questions

http://start.csail.mit.edu/index.php



Open-domain QA



===> How many presidents do the USA have?

United States



Executive branch:

chief of state: President Barack H. OBAMA (since 20 January 2009); Vice President Joseph R. BIDEN (since 20 January 2009); note - the president is both the chief of state and head of government

head of government: President Barack H. OBAMA (since 20 January 2009); Vice President Joseph R. BIDEN (since 20 January 2009)

cabinet: Cabinet appointed by the president with Senate approval

(For more information visit the World Leaders website

elections: president and vice president elected on the same ticket by a college of representatives who are elected directly from each state; president and vice president serve four-year terms (eligible for a second term); election last held 6 November 2012 (next to be held on 8 November 2016)

election results: Barack H. OBAMA reelected president; percent of popular vote - Barack H. OBAMA 50.6%, Mitt ROMNEY 47.9%, other 1.5%;



IBM Watson

- Playing against two greatest champions of Jeopardy
- Challenges
 - Knowledge
 - Speed
 - Confidence
- Final Jeopardy, Stephen Backer
- Building Watson: An Overview of the DeepQA Project. Ferrucci et al. AI Magazine, 2010.

https://www.youtube.com/watch?v=WFR3IOm_xhE



Outline

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Architecture Natural Language Processing Question Query Question Classification Construction Analysis How many presidents Document Corpus do the USA have? Retrieval Sentence Retrieval Web Sentence Annotation

Answer

Extraction

Information Extraction

Answer

Validation

Information Retrieval

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Question Analysis

- Named Entity Recognition
- Surface Text Pattern Learning
- Syntactic Parsing
- Semantic Role Labeling



Question Analysis: Named Entity Recognition

- Recognizing the named entities in the text to extract the target of the question
- Using the question's target in the query construction step
- Example:
 - Question: "In what country was Albert Einstein born?"
 - Target: "Albert Einstein"



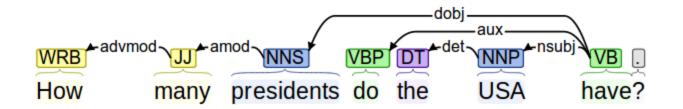
Question Analysis: Pattern Learning

- Extracting a pattern from the question
- Matching the pattern with a list of pre-defined question patterns
- Finding the corresponding answer pattern
- Realizing the position of the answer in the sentence in the answer extraction step
- Example:
 - Question: "In what country was Albert Einstein born?"
 - Question Pattern: "In what country was X born?"
 - Answer Pattern: "X was born in Y."



Question Analysis: Syntactic Parsing

- Using a dependency parser to extract the syntactic relations between question terms
- Using the dependency relation paths between question terms to extract the correct answer in the answer extraction step

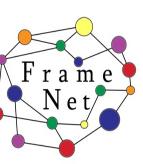


(http://nlp.stanford.edu:8080/corenlp/process)



Question Analysis: Semantic Role Labeling

- FrameNet: a lexical database for English
- More than 170,000 manually annotated sentences
- Frame Semantics: describes the type of event, relation, or entity and the participants in it.
- Example:
 - John_[Cook] grills a fish_[Food] on an open fire [Heating-Instrument]





Question Analysis: Semantic Role Labeling

- Frame assignment
- Role labeling

• Jim_[Driver] flew his plane_[Vehicle] to Texas_[Goal]

OPERATE-VEHICLE

Alice_[Destroyer] destroys the item_[Undergoer] with a plane_[Instrument]

DESTROYING

25 Natural Language Processing - Question Answering



Question Analysis: Semantic Role Labeling

- Finding the question's head verb
- Example:
 - "Who_[Buyer] purchased YouTube_[Goods]?"
- COMMERCE-BUY
 - Buyer [Subj,NP] verb Goods [Obj,NP]
 - Buyer [Subj,NP] verb Goods [Obj,NP] Seller [Dep,PP-from]
 - Goods [Subj,NP] verb Buyer [Dep,PP-by]
 - ...
- Example:
 - "In 2006, YouTube_[Goods] was purchased by Google_[Buyer] for \$1.65 billion."



- Classifying the input question into a set of question types
- Mapping question types to the available named entity labels
- Finding strings that have the same type as the input question in the answer extraction step
- Example:
 - Question: "In what country was Albert Einstein born?"
 - Type: LOCATION Country



- Example (NER):
 - S1: " Albert Einstein was born in 14 March 1879 ."
 - S2: " Albert Einstein was born in Germany ."
 - S3: " Albert Einstein was born in a Jewish family."



- Classification taxonomies
 - BBN
 - Pasca & Harabagiu
 - Li & Roth
 - 6 coarse- and 50 fine-grained classes
 - ABBREVIATION
 - ENTITY
 - DESCRIPTION
 - HUMAN
 - LOCATION
 - NUMERIC



HUMAN	human beings	
group	a group or organization of persons	
ind	an individual	
title	title of a person	
description	description of a person	
LOCATION	locations	
city	cities	
country	countries	
mountain	mountains	
other	other locations	
state	states	

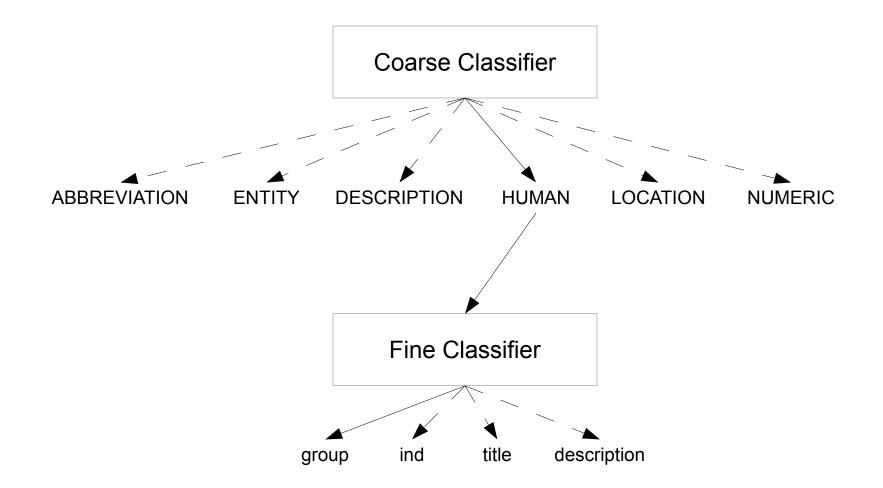
(http://cogcomp.cs.illinois.edu/Data/QA/QC/definition.html)



How did serfdom develop in and then leave Russia ?	DESC	manner
What films featured the character Popeye Doyle ?		cremat
What fowl grabs the spotlight after the Chinese Year of the Monkey ?	ENTY	animal
What is the full form of .com ?	ABBR	ехр
What team did baseball 's St. Louis Browns become ?	HUM	gr

(http://cogcomp.cs.illinois.edu/Data/QA/QC/train_1000.label)







- Using any kinds of supervised classifiers
 - K Nearest Neighbor
 - Support Vector Machines
 - Naïve Bayes
 - Maximum Entropy
 - Logistic Regression
 - ...
- Benefiting from available toolkits: Weka, SVM-light, etc.
- Considering the confidence measure of the classification to filter the result



Query Construction

- Goal:
 - Formulating a query with a high chance of retrieving relevant documents
- Task:
 - Assigning a higher weight to the question's target
 - Using query expansion techniques to expand the query



Document Retrieval

- Importance:
 - QA components use computationally intensive algorithms
 - Time complexity of the system strongly depends on the size of the to be processed corpus
- Task:
 - Reducing the search space for the subsequent components
 - Retrieving relevant documents from a large corpus
 - Selecting top n retrieved document for the next steps



Document Retrieval

- Using available information retrieval models
 - Vector Space Model
 - Probabilistic Model
 - Language Model
- Using available information retrieval toolkits: Lucene, Lemur, etc.



Sentence Retrieval

- Task:
 - Finding small segments of text that contain the answer
- Benefits beyond document retrieval:
 - Documents are very large
 - Documents span different subject areas
 - The relevant information is expressed locally
 - Retrieving sentences simplifies the answer extraction step
- Main problem: sentence brevity



Sentence Retrieval

- Information retrieval models for sentence retrieval
 - Vector Space Model
 - Probabilistic Model
 - Language Model
 - Jelinek-Mercer Linear Interpolation
 - Bayesian Smoothing with Dirichlet Prior
 - Absolute Discounting



Sentence Retrieval

- Approaches to overcome the sentence brevity problem:
 - Term relationship models
 - Translation model
 - Term clustering model



Sentence Annotation

- Similar to Question Analysis
- Annotating relevant sentences using linguistic analysis
 - Named entity recognition
 - Syntactic parsing
 - Semantic role labeling
- Example (NER):
 - S1: "Albert Einstein was born in 14 March 1879."
 - S2: "Albert Einstein was born in Germany."
 - S3: "Albert Einstein was born in a Jewish family."



- Extracting candidate answers based on various information
 - Question
 - Question Analysis: patterns
 - Question Analysis: syntactic parse
 - Question Analysis: semantic roles
 - Question Classification: question type
- Sentence
 - Sentence Annotation: all annotated data



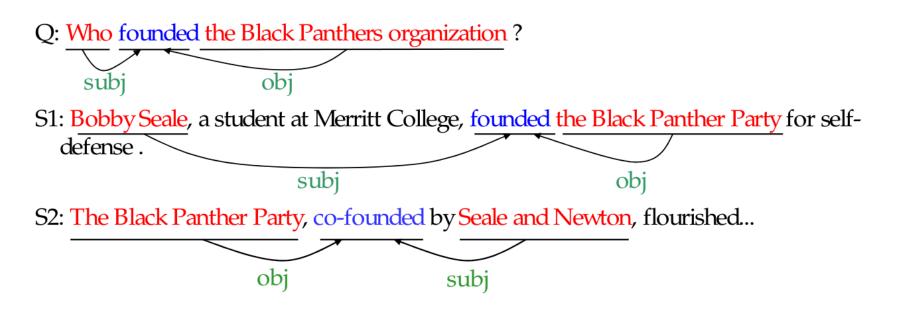
- Using extracted patterns
- Example:
 - Question: "In what country was Albert Einstein born?"
- Question Pattern: In what country was X born?
- Answer Pattern: X was born in Y.
- Example (Pattern):
 - S1: "Albert Einstein was born in 14 March 1879."
 - S2: "Albert Einstein was born in Germany."
 - S3: "Albert Einstein was born in a Jewish family."



- Using question type and entity type
- Example:
 - Question: "In what country was Albert Einstein born?"
 - Question Type: LOCATION Country
- Example (NER):
 - S1: "Albert Einstein was born in 14 March 1879."
 - S2: "Albert Einstein was born in Germany."
 - S3: "Albert Einstein was born in a Jewish family."



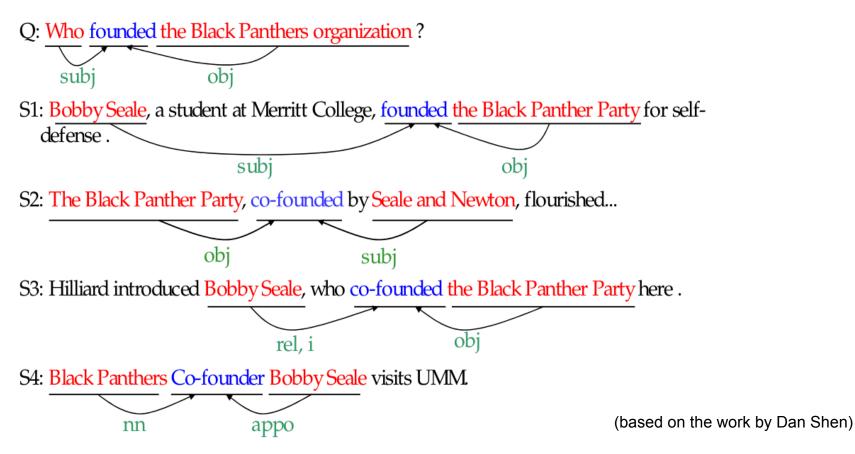
- Using syntactic parsing
 - Different wordings possible, but similar syntactic structure



(based on the work by Dan Shen)



- Using syntactic parsing
 - Many syntactic variations \rightarrow need robust matching approach



⁵⁰ Natural Language Processing – Question Answering

25.06.2014



- Using semantic roles
- Example:
 - "Who_[Buyer] purchased YouTube?_[Goods]"
- Example:
 - " In 2006, YouTube $_{[Goods]}$ was purchased by $Google_{[Buyer]}$ for \$1.65 billion."



Answer Validation

- Using Web as a knowledge resource for validating answers
- Required steps
 - Query creation
 - Answer rating



Answer Validation

- Query creation
 - Combining the answer with a subset of the question keywords
 - Choosing different combinations of subsets
 - Bag-of-Word
 - Noun phrase chunks
 - Declarative form



Answer Validation

- Answer rating
 - Passing the query to a search engine
 - Analyzing the result of the search engine
 - Counting the results
 - Parsing the result snippets
 - Other possibilities:
 - Using knowledge bases to find relations between the question keywords and the answer



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Further Reading

- Speech and Language Processing
 - Chapters 23.1, 23.2



