

IT Systems Engineering | Universität Potsdam

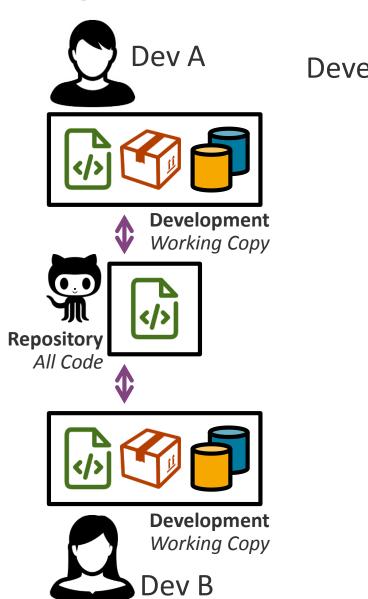


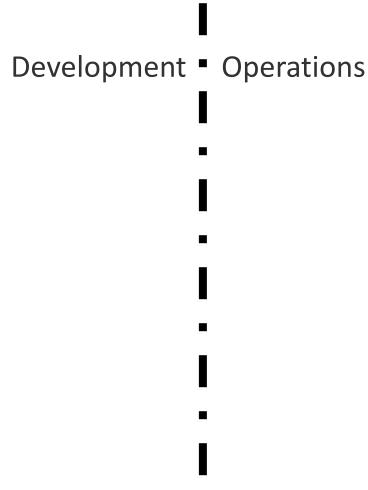


- 1. DevOps
- 2. Application Hosting Options
- 3. Automating Environment Setup
- 4. Deployment Scripting
- 5. Application Monitoring
- 6. Continuous Deployment and Scrum

Development vs. Operations

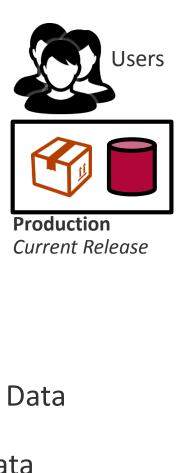






Code

Build



Development & Operations



Problems

- Software needs to be operated
 - □ Developers vs. Admins
- Short deployment cycles
- Maintain quality standards

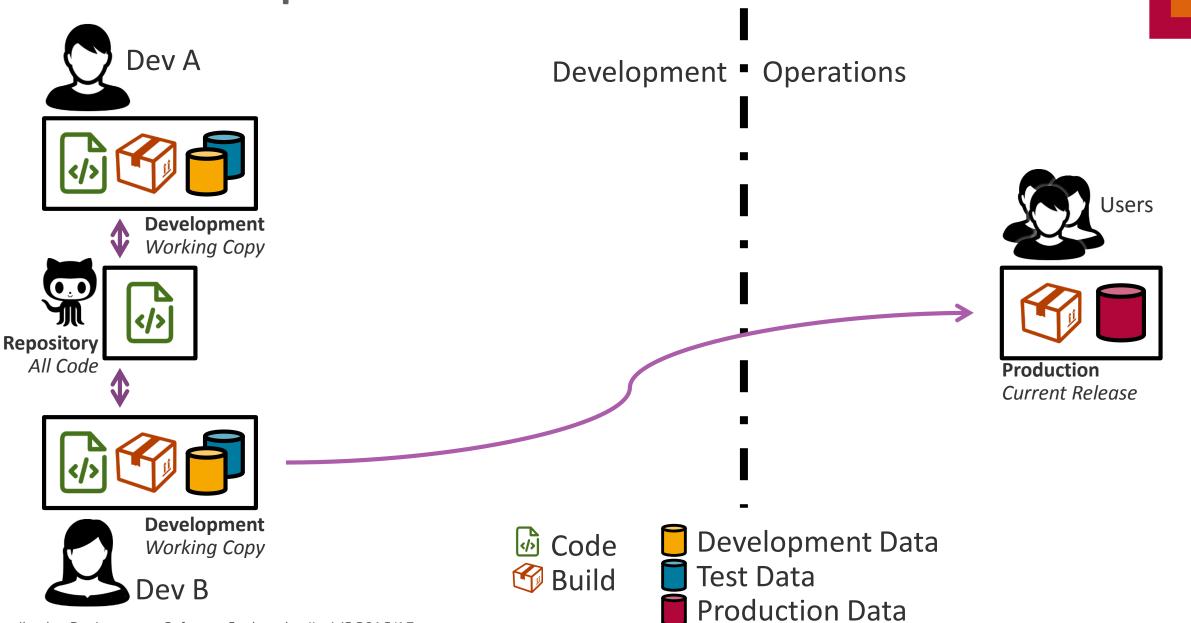
DevOps

- Formalized process for deployment
- Focus on communication, collaboration, and integration between Dev and Ops



"Agile for deployment"

Not DevOps





Terminology

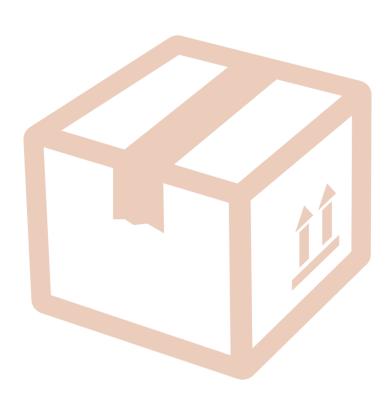


Release

- Planned state of the application
- Set of requirements
- Examples
 - Next big version with new shiny features
 - Urgent hotfix
 - Anything in-between

Version

- Could be anything
 - □ Let's avoid this term
- A release has a version number

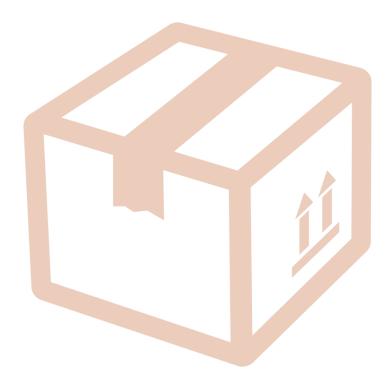


Terminology



Build

- Attempt to implement a release
 - □ Snapshot of application
- Often the output of the build tool
 - □ Not: the build script/tool/process
- Version number is "<Release Number>.<Build Number>"



Terminology



Environment

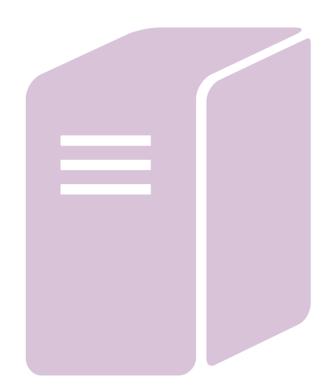
 A system on which the application can be deployed and used

To promote

■ To deploy a build on the next environment

To release

- To promote a build to production
- Thereby closing the release



Which Environments Do We Need?



Development

managed by developers

Development

- Where the developers work
- One per developer (if possible)

Integration

- Runs all tests
- A try-out version

Quality Assurance

Professional manual testing

Operations

managed by admins

Staging

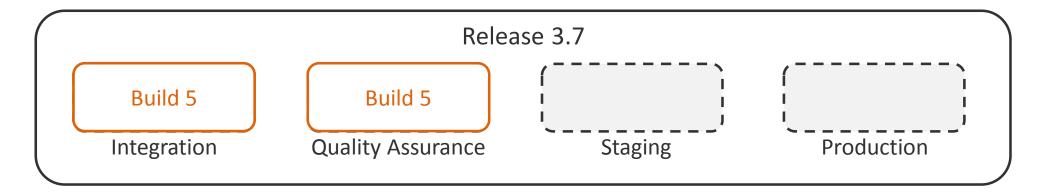
- Clone of production system
- Final rehearsal

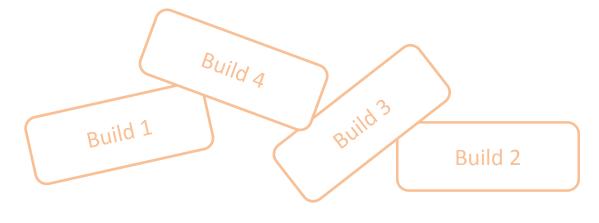
Production

- The live system
- Failures are expensive here

Example





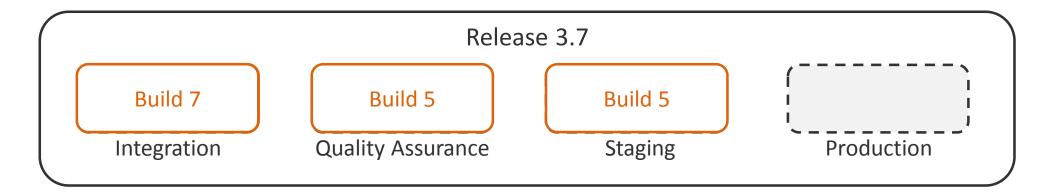


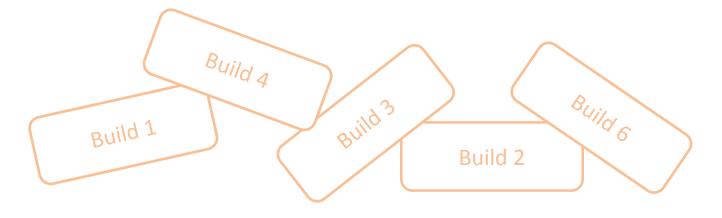
Example



Build 8

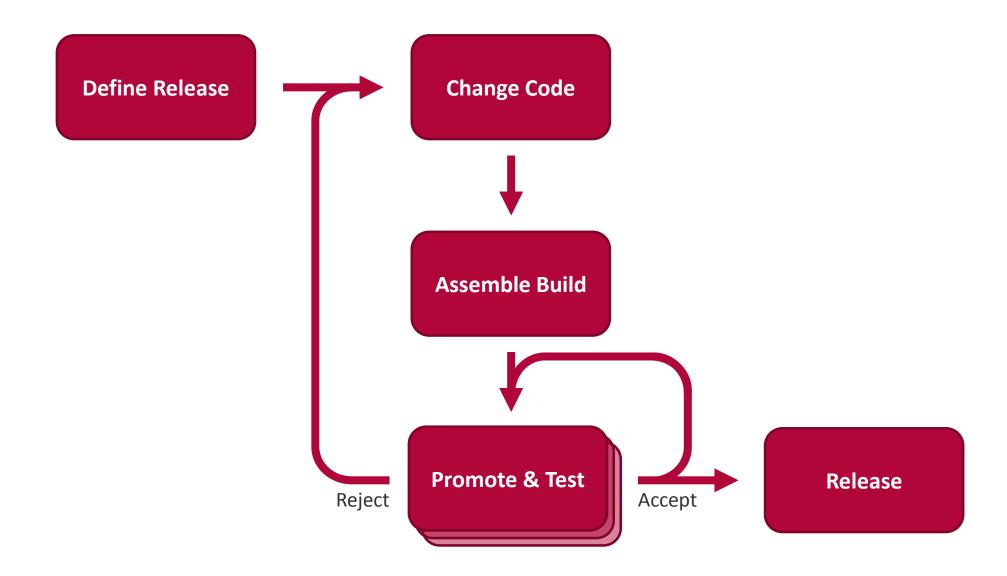
Developers changing Code





Workflow





DevOps



















Integration Latest Build





Quality

Assurance

Quality Assurance Latest Build/ Release Candidate



Staging Current Release/ Release Candidate





Production Current Release







Development • Operations

Implications



Builds are immutable

- If changed, previous testing was pointless
- → Even the smallest change has to go through all environments

Many systems required

- Each environment has to be maintained
- Automation?

Deployment overhead

- Manual steps are potential for human failure
- Automation?

Remainder of this lecture



- 1. DevOps
- 2. Application Hosting Options
- 3. Automating Environment Setup
- 4. Deployment Scripting
- 5. Application Monitoring
- 6. Continuous Deployment and Scrum

Application Hosting Options



Choice of hosting options is driven by a variety of parameters

- Initial setup effort, cost, and required expertise
- Operational costs and effort
- Targeted service level agreements (SLAs)
- Legal considerations (data privacy, liability, etc.)



Platform as a Service (Paas)



Providers deliver OS, execution environment, database, web server, monitoring, etc.

Advantages

- Minimal effort and knowledge required for setup
- Only platform development knowledge (e.g. Python, Ruby) needed, no need for hardware / OS maintenance
- Possibility to scale up quickly and easily

Disadvantages

- Usually fixed environment with little variation points
- Provider SLA targets might differ from yours, e.g. downtime, response times
- Limited technical support

Examples: Heroku, Azure Compute, Google App Engine

Infrastructure as a Service (laaS)



Providers deliver virtual private servers (VPS) with requested configuration Setup of execution environment, database servers, etc. is up to customers

Advantages

- Flexibility regarding execution environment
- Avoid management of underlying hardware
- Dynamic on-demand scaling of resources

Disadvantages

- Server administration know-how and efforts required
- It's still a VM: Potential performance drops, Disk I/O, etc.

Examples: Amazon EC2, Google Compute Engine, Rackspace Cloud, DigitalOcean

Dedicated Hosting



Providers allocate *dedicated* hardware, classical approach

Advantages

- Complete control over server, down to bare metal, full power always available
- No virtualization-related performance issues
- More control over network configuration
- Dedicated SLAs

Disadvantages (compared to laas)

- No easy scaling of resources
- Administration efforts for servers, e.g. monitor disk failures

Examples: Hetzner, OVH, Rackspace, Host Europe

Own datacenter



You host your own servers

Advantages

- Complete control over data, security, operations, network etc.
- Custom designed servers possible
- Add cabinets in available space with low cost

Disadvantages

- Huge upfront costs, e.g. space, cooling, fiber, hardware
- Expanding the space of the datacenter is expensive
- Provide around the clock support, monitoring, personnel, etc.
- Not feasible for small companies

Examples: Google, Facebook



- 1. DevOps
- 2. Application Hosting Options
- 3. Automating Environment Setup
 - Virtualization
 - Provisioning
- 4. Deployment Scripting
- 5. Application Monitoring
- 6. Continuous Deployment and Scrum

Setting up an Environment



Main challenges in preparing infrastructure:

- Minimize the effort required to repeatedly setup identical execution environments
- Without relying on "administration gurus"

Solutions:

- *DevOps*, i.e. a strong collaboration between the development and the operations team
- A strong bias towards automation

Where to start with "deploying"?



- Hosted solutions aren't always feasible for initial experiments
- Maintaining local installs of server stacks in different versions can get cumbersome (e.g. XAMPP, WAMP, LAMP)
- Development vs. production environment differences result in "it works on my machine" problems
- Don't want to force all developers to use the same development environment (e.g. choice of OS)

Possible solution: VirtualBox + Vagrant (https://www.vagrantup.com/)

■ "Deploy" to a virtual machine on your local OS for development

Vagrant



- Provides reproducible, portable work environments (VMs)
- VMs can be created with VirtualBox or others (e.g. VMware or AWS)
- Provisioning tools (e.g. shell scripts, Chef, Puppet) automatically install and configure software on the VM
- DSL for describing the basic parameters of a virtual machine (Vagrantfiles)
- Predefined and custom packaged boxes

Advantages:

- Reduced file size compared to sharing suspended VMs
- Provisioning ensures same development environment
- Developers can use local tools to develop on the VM (shared folders, port forwarding)
- Can deploy multiple machines (e.g. database servers)

Vagrant in a nutshell



```
$ vagrant init hashicorp/precise32 # Get a VM image
$ vagrant up # Start the VM
$ vagrant ssh # make desired changes to the VM
# Work on the project
$ vagrant suspend # or halt or destroy
```

Vagrantfiles automate this process:

```
Vagrant::Config.run do |config|
  config.vm.customize ["modifyvm", :id, "--name", "app", "--memory", "512"]
  config.vm.box = "lucid64_with_ruby193"
  config.vm.host_name = "app"
  config.vm.forward_port 22, 2222, :auto => true
  config.vm.forward_port 80, 4567
  config.vm.network :hostonly, "33.33.13.37"
  config.vm.share_folder "hosttmp", "/hosttmp", "/tmp"
end
```

The Vagrantfile from your project: https://github.com/hpi-swt2/swt2-vagrant/blob/master/Vagrantfile



- 1. DevOps
- 2. Application Hosting Options
- 3. Automating Environment Setup
 - Virtualization
 - Provisioning
- 4. Deployment Scripting
- 5. Application Monitoring
- 6. Continuous Deployment and Scrum

Next Step: Automate VM Configuration



Virtualization software provides a VM.

Provisioning tools configure it, e.g. install required software.

Why not provision manually?

- Error prone, repetitive tasks
- Documentation has to be kept up-to-date
- Explicit knowledge transfer required if Admin changes

One provisioning tool example: Chef (https://github.com/chef/chef)

- Formalize software install and configuration state into *recipes*
- Recipes (e.g. for rails4) are shared (https://supermarket.chef.io/cookbooks)
- Ensure software is installed based on dependencies
- Ensure that files, packages, and services are in the prescribed state

Common alternative: Puppet (https://puppetlabs.com/)

27

Example: nginx cookbook



```
include recipe "apt"
package 'nginx' do
  action :install
end
service 'nginx' do
  action [ :enable, :start ]
end
cookbook file "/usr/share/nginx/www/index.html" do
  source "index.html"
 mode "0644"
end
```

http://gettingstartedwithchef.com/first-steps-with-chef.html

Provisioning Summary



Create your VM, e.g. describe it with Vagrant.

Using provisioning tools, you can:

- Define the required packages for all required servers
- Install and configure necessary services
- Create the directory structure for your application
- Create custom configuration files (e.g., database.yml)

Not touched here but also possible:

- Use templates to create different files based on variables
- Control flow features (if-else and switch)
- Environments (staging vs. production)
- Central management of configuration files that are automatically transferred to clients



- 1. DevOps
- 2. Application Hosting Options
- 3. Automating Environment Setup
- 4. Deployment Scripting
- 5. Application Monitoring
- 6. Continuous Deployment and Scrum

Environment is set - How to deploy?



Necessary steps after the server is configured:

- Checkout code changes
- Update your dependencies (i.e. gems)
- Run database migrations, restart application servers
- Optional: Restart index servers, setup new Cron jobs, etc.

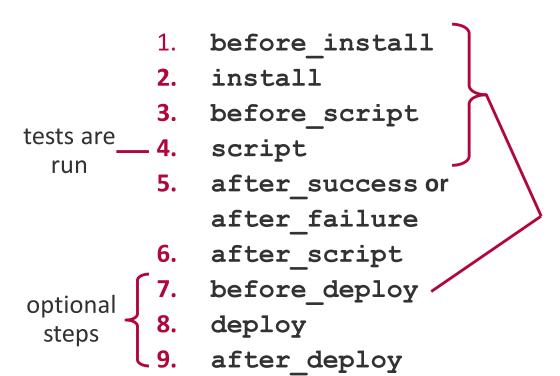
Remember: Automation!

- Easiest: Travis CI supports deploying to many hosting providers (http://docs.travis-ci.com/user/deployment/)
 - □ Deploy after all the tests pass
- Alternative: Capistrano (https://github.com/capistrano/capistrano)
 - □ Prepares the server for deployment (possibly using provisioning tools)
 - □ Deploy the application as updates are made

Deployment with Travis CI



Travis Continuous Integration and Deployment Workflow:



A non-zero exit-status is these phases means the build is marked as *failed*. The build is *not* deployed to the hosting provider.

Otherwise it is deployed in the

Otherwise it is deployed in the deploy step.

■ A custom after_success step can be used to deploy to own servers (http://docs.travis-ci.com/user/deployment/custom/)



- 1. DevOps
- 2. Application Hosting Options
- 3. Automating Environment Setup
- 4. Deployment Scripting
- 5. Application Monitoring
- 6. Continuous Deployment and Scrum

Monitoring your servers and application



Keep an eye on server health and applications:

- Get alerts when components fail or exceed predefined thresholds
- Examples:
 - □ Uptime Robot—HTTP GET / ping every 5 mins (https://uptimerobot.com/)
 - □ Nagios—Monitor infrastructure, down to switches and services (http://nagios.org)

Monitor application errors and performance bottlenecks:

- Monitor errors that happen at runtime, discovered by users
- Notifications upon application errors, slow downs
- Good idea: Protocols for error fixing!
- **■** Examples:
 - □ Errbit—Collect and organize errors (https://github.com/errbit/errbit)
 - □ New Relic—Performance monitoring, response times, SQL (http://newrelic.com/)



- DevOps
- 2. Application Hosting Options
- 3. Automating Environment Setup
- 4. Deployment Scripting
- 5. Application Monitoring
- 6. Continuous Deployment and Scrum

Deploying 50 times a day? Continuous Delivery



Advantages:

- Users get a sense of "something happening" frequently, shorter feedback loop
- Business value of features immediately present
- Deploy scripts used often, less likely to contain errors
- Reduced amount of code changes per release → faster fixes, less downtime

Prerequisites/Disadvantages:

- Only feasible with extensive set of good tests
- Tests / deployment need to run fast (Continuous Integration)
- Additional training for developers (*DevOps*) required
- May not be feasible for applications that require planning or long-term support (e.g. operating systems)

Discussion:

Operating systems feature both CD (rolling releases) and classical approaches (LTS releases)

Continuous Deployment vs. Scrum



How do 50 deployments a day fit into Scrums notion of Sprints?

Some ideas (let's discuss):

- Intermediate Reviews for individual stories by the PO
 - ☐ At sprint review, each finished story is already running in production
 - □ Review meetings become shorter, more of a high level overview
- Get faster feedback from stakeholders for next Scrum meeting
- Deploying to staging or testing systems becomes part of the definition of done
- Acceptance of features not only based on PO approval but stakeholder approval?
 - □ A/B testing?
- "Working software is the primary measure of progress"—Agile Manifesto
 - ☐ Is software that is not deployed *working*? (*DevOps*)

...



- 1. DevOps
- 2. Application Hosting Options
- 3. Automating Environment Setup
- 4. Deployment Scripting
- 5. Application Monitoring
- 6. Continuous Deployment and Scrum

Conclusion: Automate everything!

https://github.com/narkoz/hacker-scripts ;-)

Image Credits



- thenounproject.com
 - Box designed by Mourad Mokrane
 - □ Bricks designed by Trammie Anderson