Hasso Plattner Institut Potsdam

Scaling DevOps - GitHub's journey from 500+ to 2000+ people

@jonico January 8th 2021

what's in it for ME?

GitHub is the largest developer platform on Earth

60M+
Developers

200M+
Private and public repositories

1,000s
Top open source communities

1B+
Contributions per year

3M+
Organizations

50%
Fortune 500 companies

The most innovative companies

stripe · Spotify · airbnb · lyft · slack · Uber · twilio · shopify · NETFLIX

The top open source projects

docker · TensorFlow · APACHE · elasticsearch · npm · GraphQL

Leading global enterprises

SAP · DAIMLER · BMW · Continental · Ford · QUALCOMM · Elektrobit · TESLA

Largest DevOps ecosystem

RapidAPI · percy · GitKraken · SENTRY · ZenHub · Codecov · Jira · HOUND · HashiCorp

SAP

OTTO

Continental

Allianz

BOSCH

DEUTSCHE BÖRSE GROUP

SCOUT 24

Delivery Hero

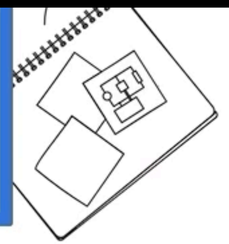
zalando

AUTODESK

DAIMLER

games like 2048—which inspired hundreds of clones—have invited even more people to play and create.

Apart from active game development, public source code for some of the most influential games of all time, including Doom and Prince of Persia are archived in public repositories—certainly a better fate than being buried in the New Mexican desert.



22 SEP

GitHub Classroom starts school

GitHub Classroom makes it easier for teachers to distribute starter code and collect assignments on GitHub. Today, students at high schools, universities, and coding bootcamps are learning across 1.8 million Classroom repositories—but these are far from the only educational resources on GitHub.

From lists of resources to massive open online courses (MOOCs) like edX and Udacity, you've created thousands of ways to learn software development on GitHub. Courses at that top our list include Ada's Jumpstart program and Stanford's TensorFlow Tutorials. STAT545 is teaching thousands of students to wrangle data, while CS50 is being adopted in classrooms across the United States.

In the last decade, community-driven programs like Django Girls have kicked off online tutorials, hosted in-person events, and broadened learning opportunities for students around the world. Our Campus Experts are also building tech communities on campuses in more than 15 countries.

GitHub Now vs Then

Repositories

200 M+

vs. 36 M in 2016

Registered users

60 M+

vs. 14 M in 2016

Pull Requests

500 M+

vs. 130 M in 2017

Suggested fixes for security alerts

10 M+

vs. 800 K in 2018

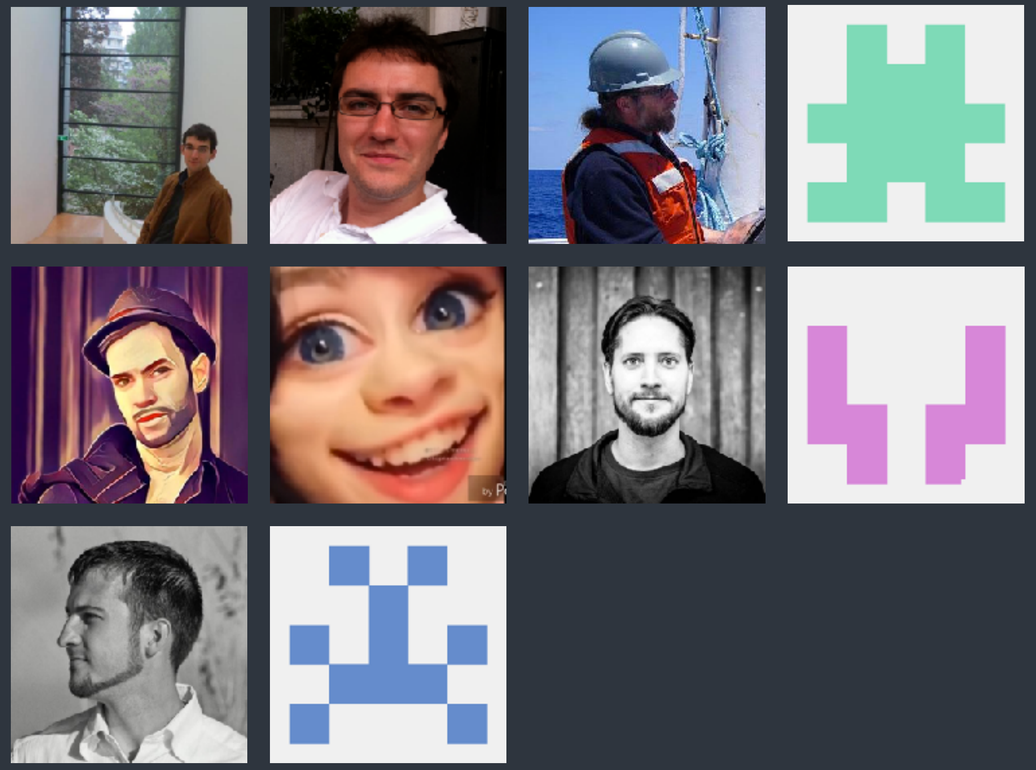
99%

Of software projects use open source

Code

```
1  import kiwisolver
2  import numpy
3
```

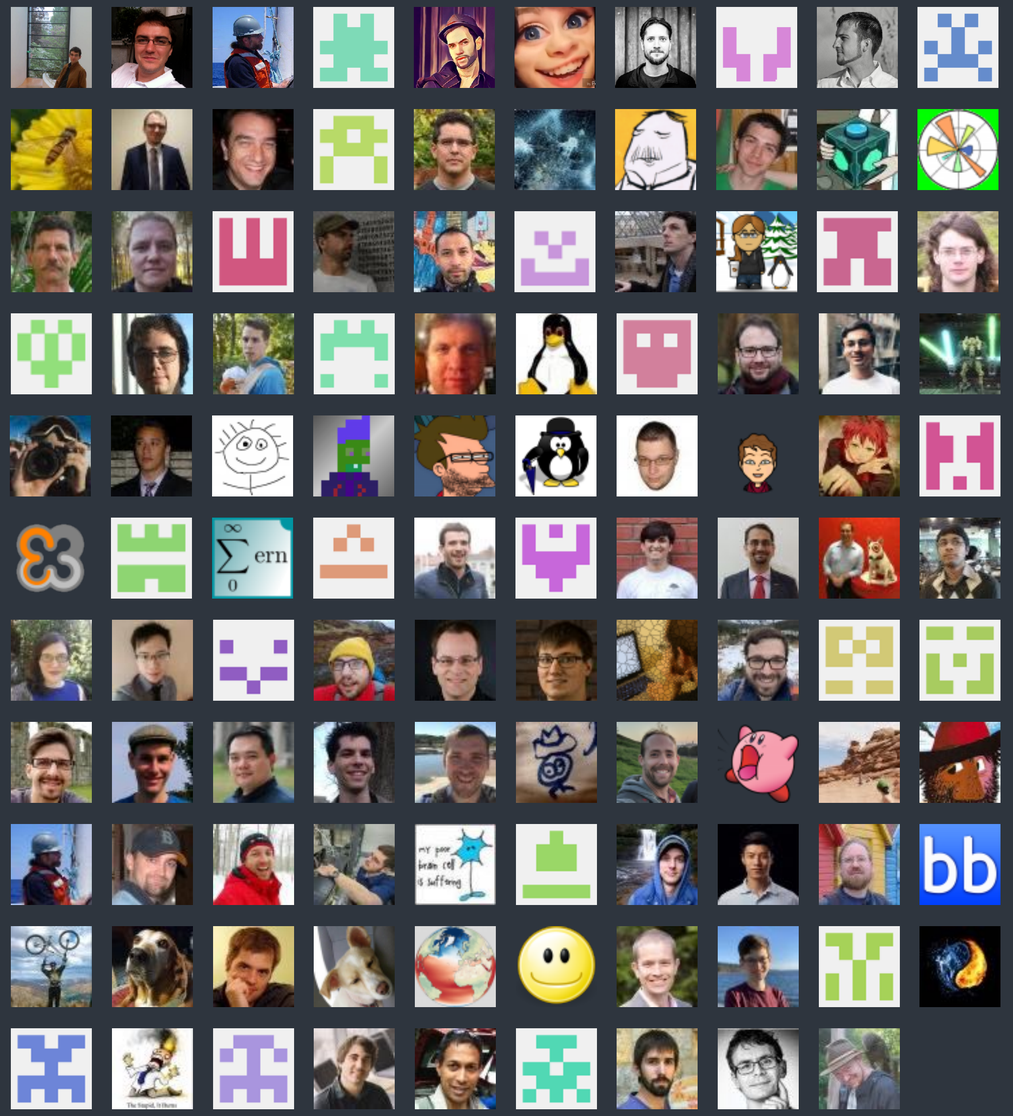
Community contributors



Code

```
1 import kiwisolver
2 import numpy
3 import matplotlib
```

Community contributors



Code

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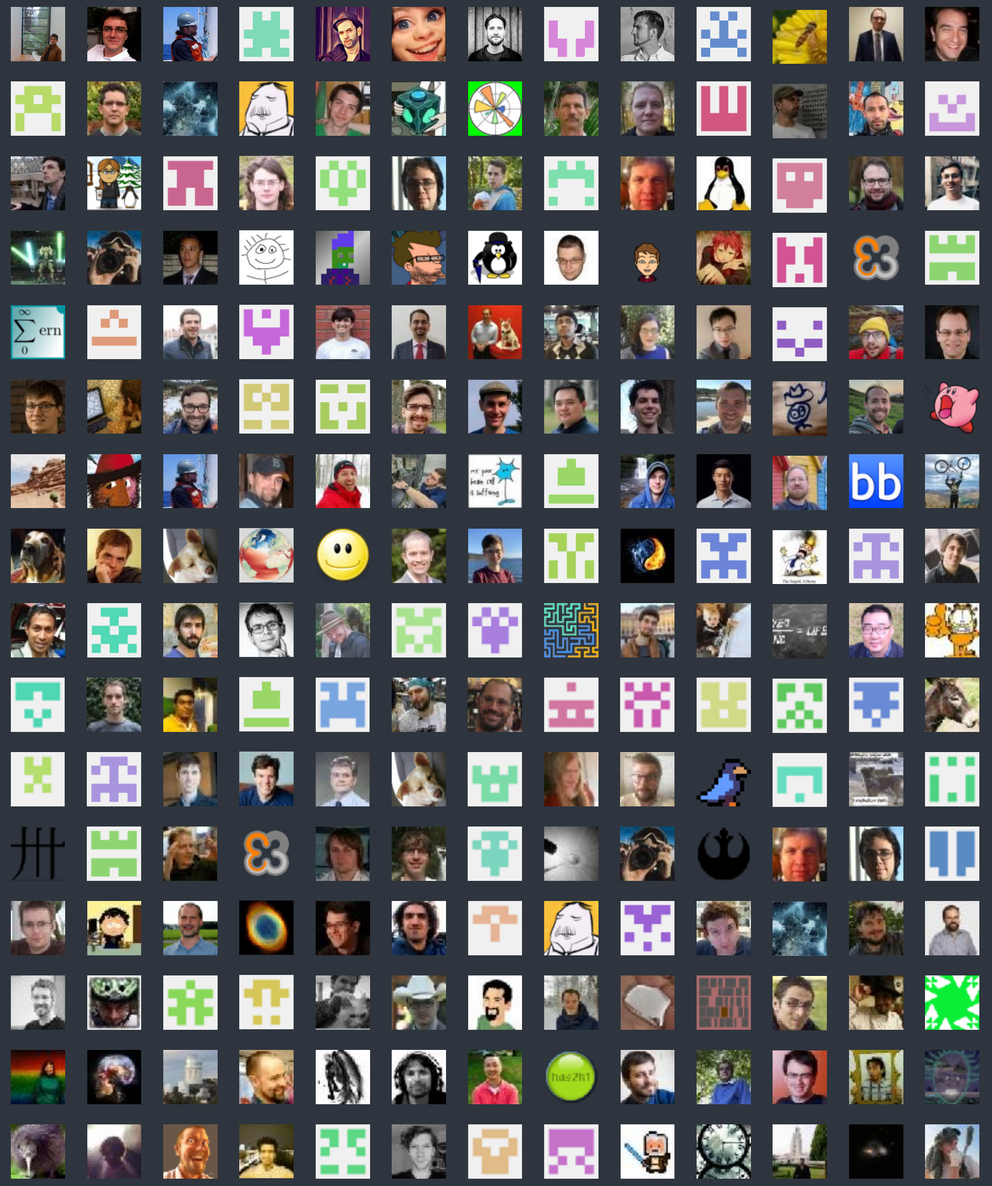
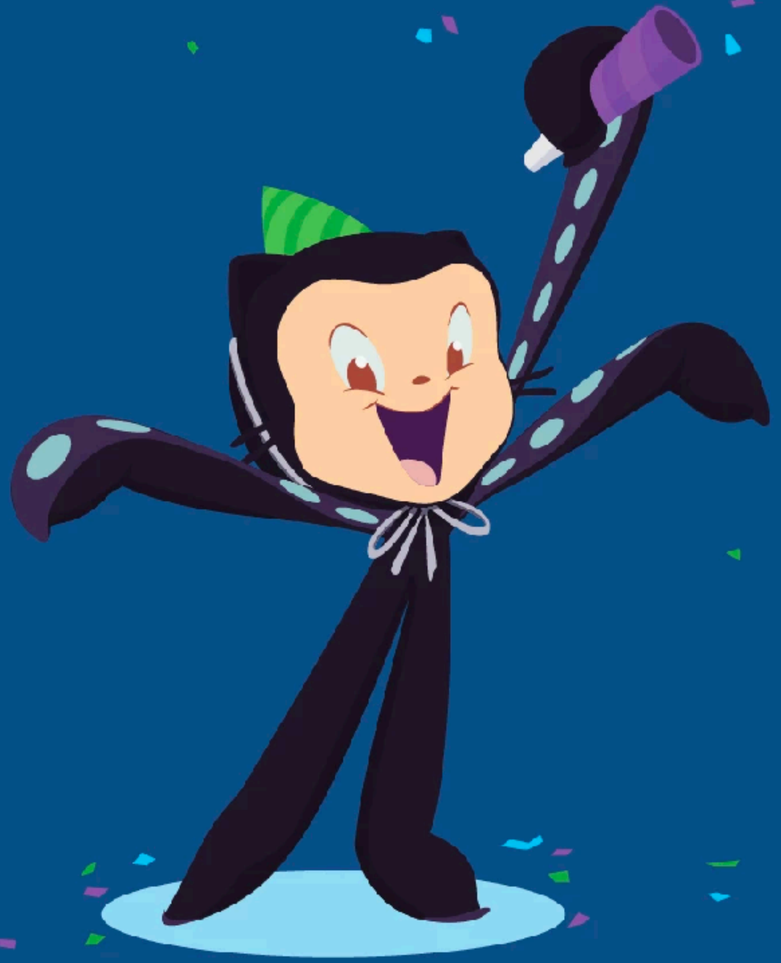
```

Community contributors



Microsoft



GitHub

One million pull requests

merged with Dependabot

+
npm

+ Semmle

Open Source sei Dank: So fanden Experten eine Schwachstelle im Server der Corona-Warn-App

Pocket Facebook Twitter WhatsApp E-Mail

Die mobile App war nicht betroffen. (Foto: Firn / shutterstock)

Kathrin Stoll
Redakteurin Entwicklung & Design bei t3n

23.11.2020, 14:13 Uhr • Lesezeit: 5 Min. Gerade keine Zeit? Jetzt speichern und später lesen

Ein Cybersecurity-Experte hat eine Sicherheitslücke in der Infrastruktur der Corona-Warn-App entdeckt. Die Hintergründe und der weitere Verlauf der Geschichte zeigen einmal mehr die Vorteile von Open-Source-Software.

Alvaro Muñoz' Job beim GitHub Security Lab ist es, Schwachstellen in Open-

Verwandte Themen

Apps Corona-Warn-App Corona Leak Open Source Server

NIX MEHR VERPASSEN: UNSERE NEWSLETTER

E-Mail-Adresse

Built with a shared engineering team

Azure DevOps and GitHub share the same leadership, reporting to the GitHub CEO

Bringing the requirements and insights of Azure DevOps customers to GitHub

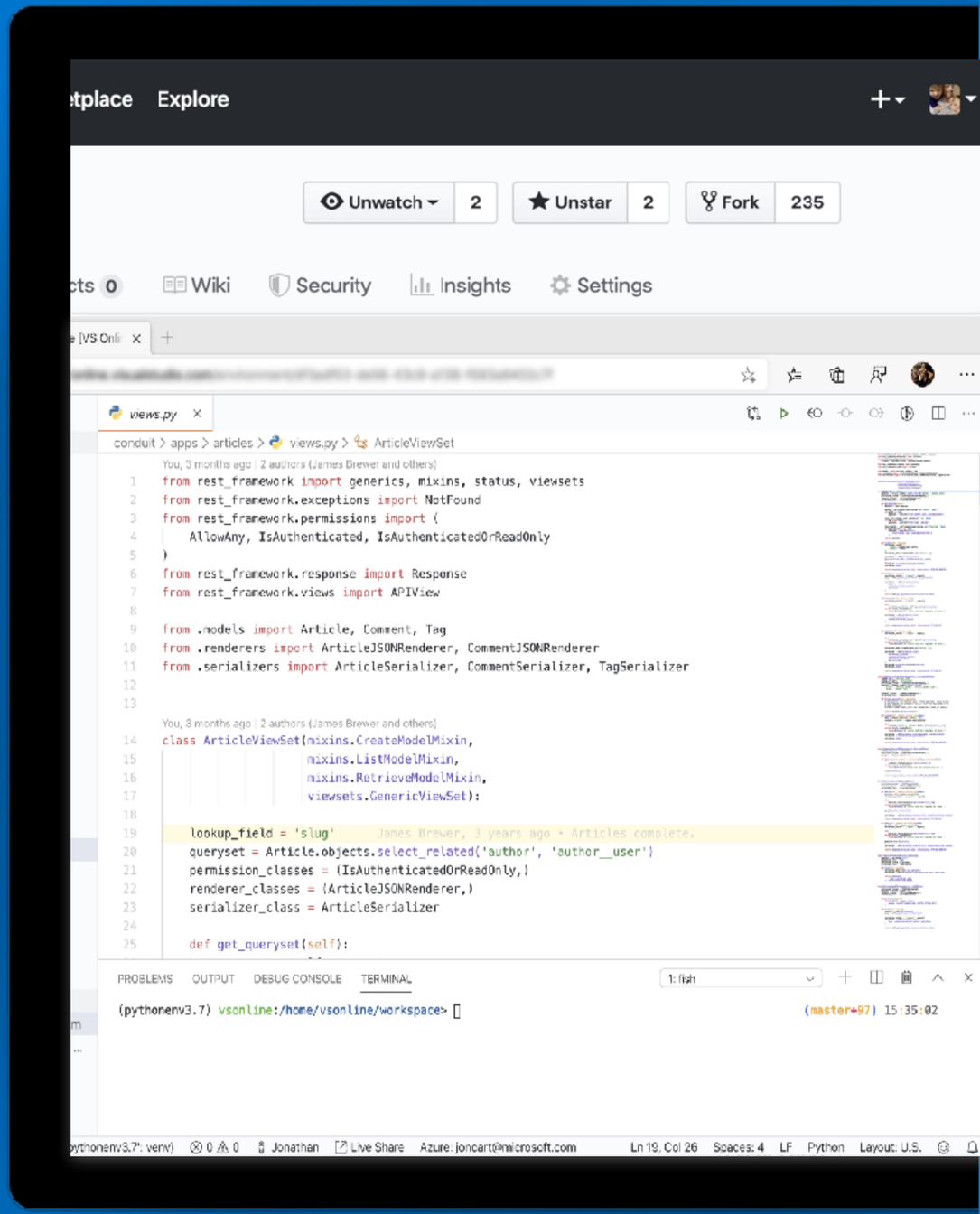
Standardized tooling for 100k engineers at Microsoft

Codespaces

Reducing time to set up development environments from hours per week to seconds

Powered by web-based version of VS Code, or use with your desktop IDE

Fully integrated into the GitHub developer experience



Open **Introduce GitHub Actions v2** #10

Parameterized gcc version `f0fa028`

Test libzengithub package on main platforms

on: push

- ✕ test (macOS-10.14)
- ● test (windows-2016)
- ● test (windows-2019)
- ✓ test (ubuntu-16.04)
- ✓ test (ubuntu-18.04)

✓ **${{ format('Set up Python {0}', matrix.python-version) }}**

✓ **Install C and C++ header files**

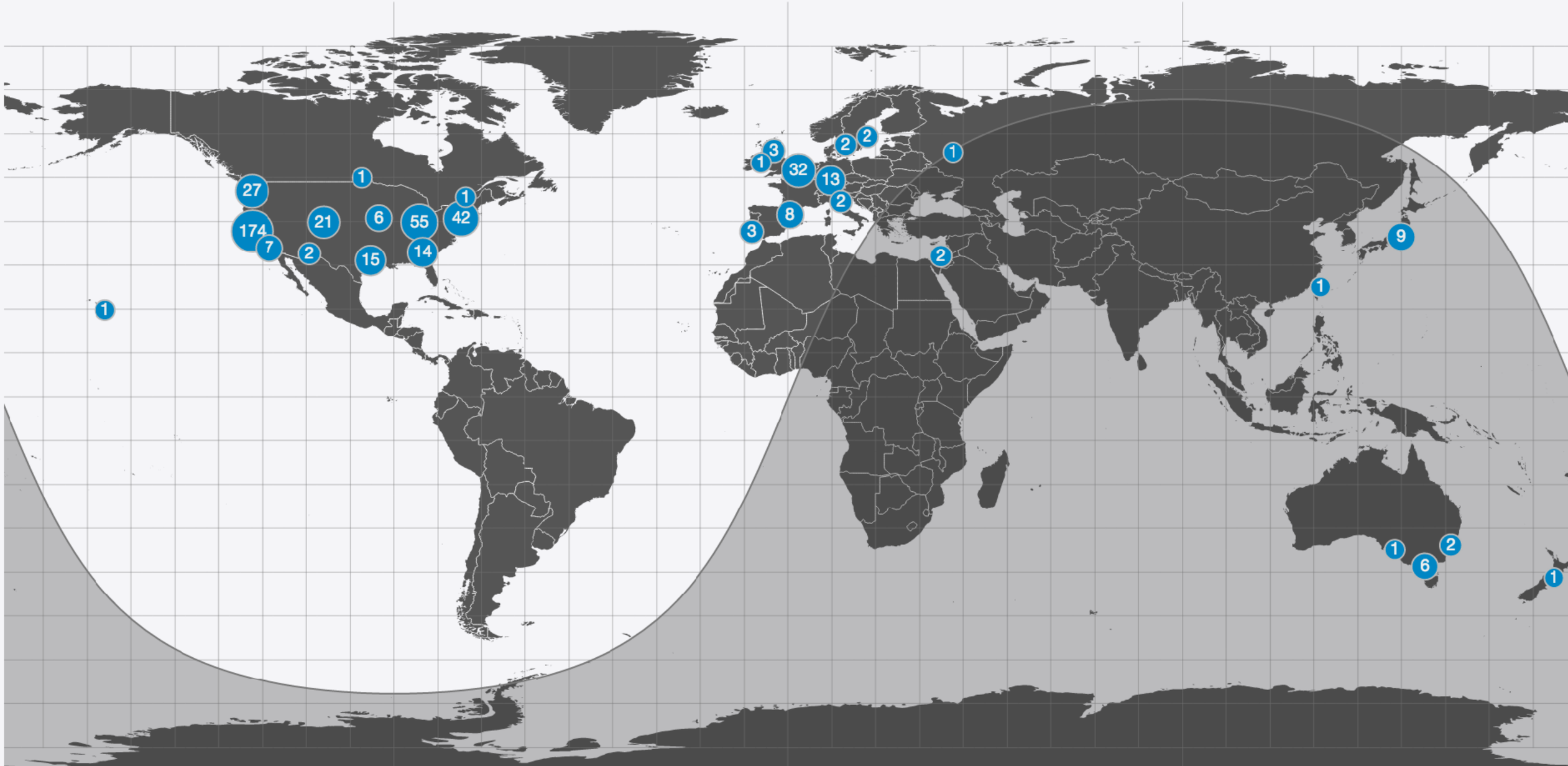
✓ **Install conan && conan package tools**

✓ **Generating conan user directory and building the solution**

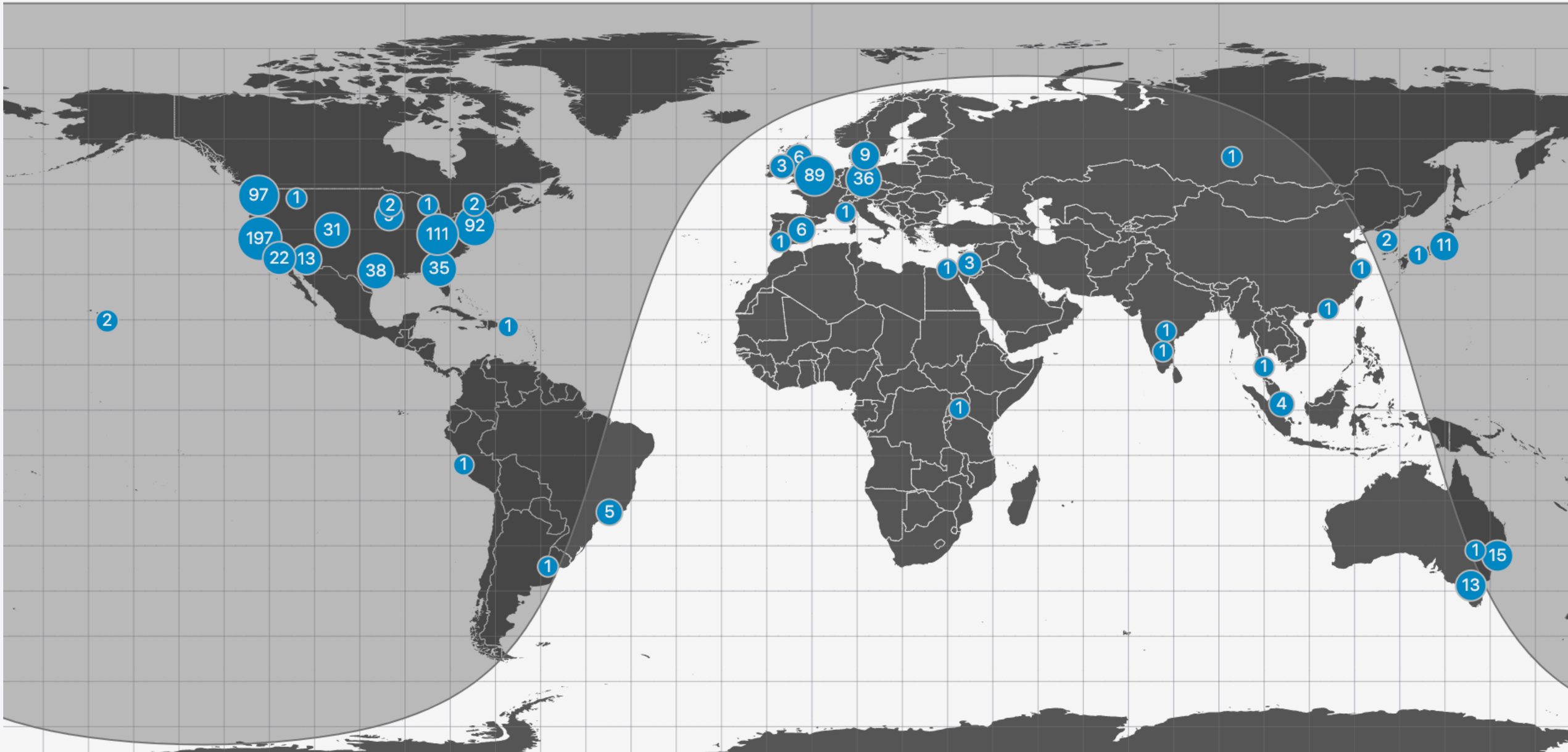
```
1027  ZenGitHub/1.0@jonico/stable (test package): Running test()
1028
1029                MMM.           .MMM
1030                MMMMMMMMMMMMMMMMMM
1031                MMMMMMMMMMMMMMMMMM      ____________________________________
1032               MMMMMMMMMMMMMMMMMMMM    |                                    |
1033              MMMMMMMMMMMMMMMMMMMMMM   | It's not fully shipped until it's fast. |
1034             MMMMMMMMMMMMMMMMMMMMMMMM  |_   ___________________________________|
1035             MMMM::- -:::::::- -::MMMM    |/
1036              MM~:~ 00~:::::~ 00~:~MM
1037         .. MMMMM::.00:::+:::.00::MMMMM ..
1038               .MM::::: ._. :::::MM.
1039                  MMMM;::::::;MMMM
1040           -MM        MMMMMMM
1041           ^  M+     MMMMMMMMM
1042               MMMMMMM MM MM MM
1043                    MM MM MM MM
1044                    MM MM MM MM
1045                 .~~MM~MM~MM~MM~~.
1046              ~~~~MM:~MM~~~MM~:MM~~~~
1047             ~~~~~~==~==~~~~==~==~~~~~~
1048              ~~~~~~==~==~==~==~~~~~~
1049                  :~==~==~==~==~~
1050
1051  [HOOK - attribute_checker.py] pre_export(): WARN: Conanfile doesn't have 'description'. It is recommended to add it as attribute
1052
```

✓ **Complete job**

GITHUBBERS	REMOTE	CURRENTLY IN SF	NEW HIRES
574	315 / 54%	256 / 44%	18 / 3%



GITHUBBERS	REMOTE	BASED IN SF	NEW HIRES
1613	1229 / 76%	383 / 23%	195 / 12%



GITHUBBERS

2087

REMOTE

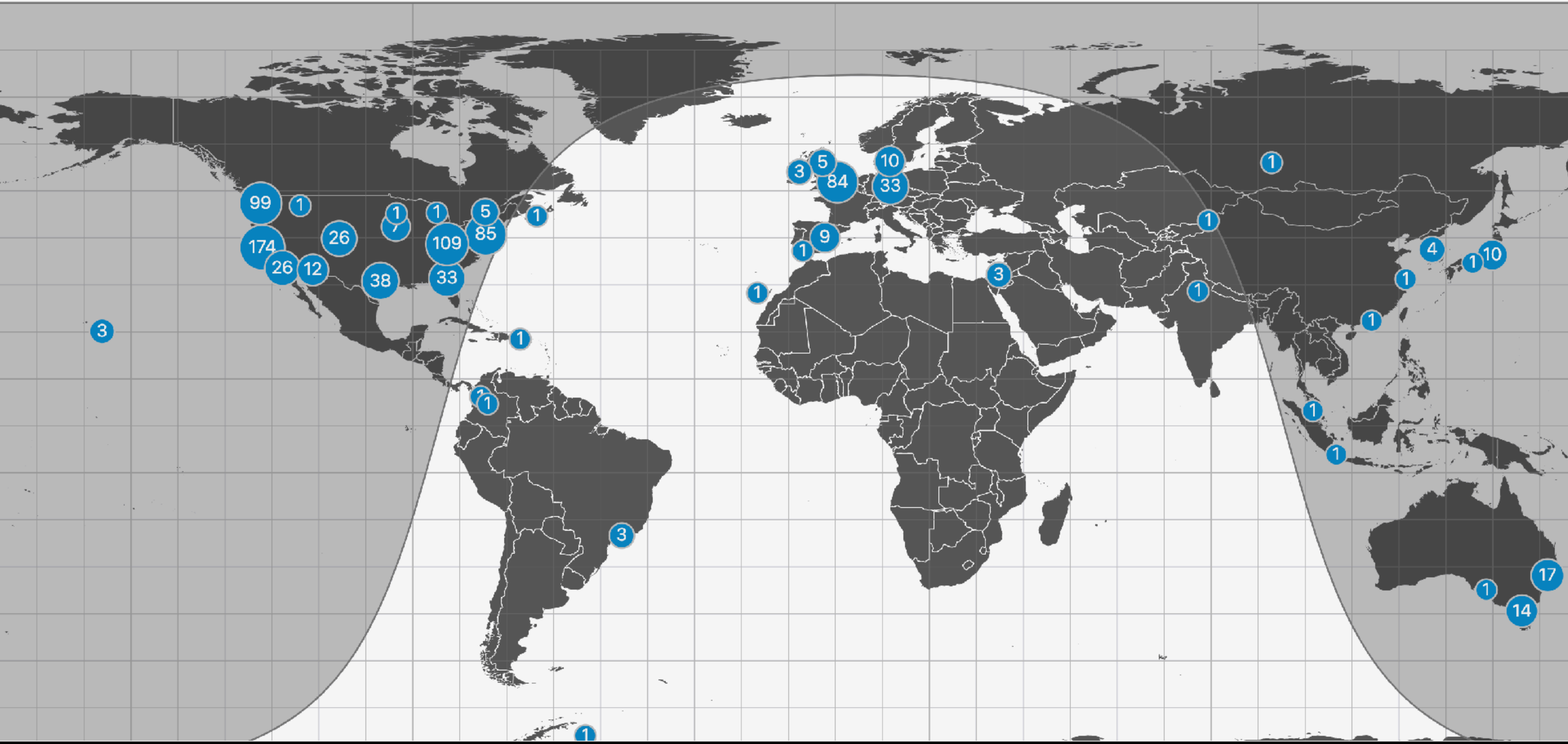
1687 / 80%

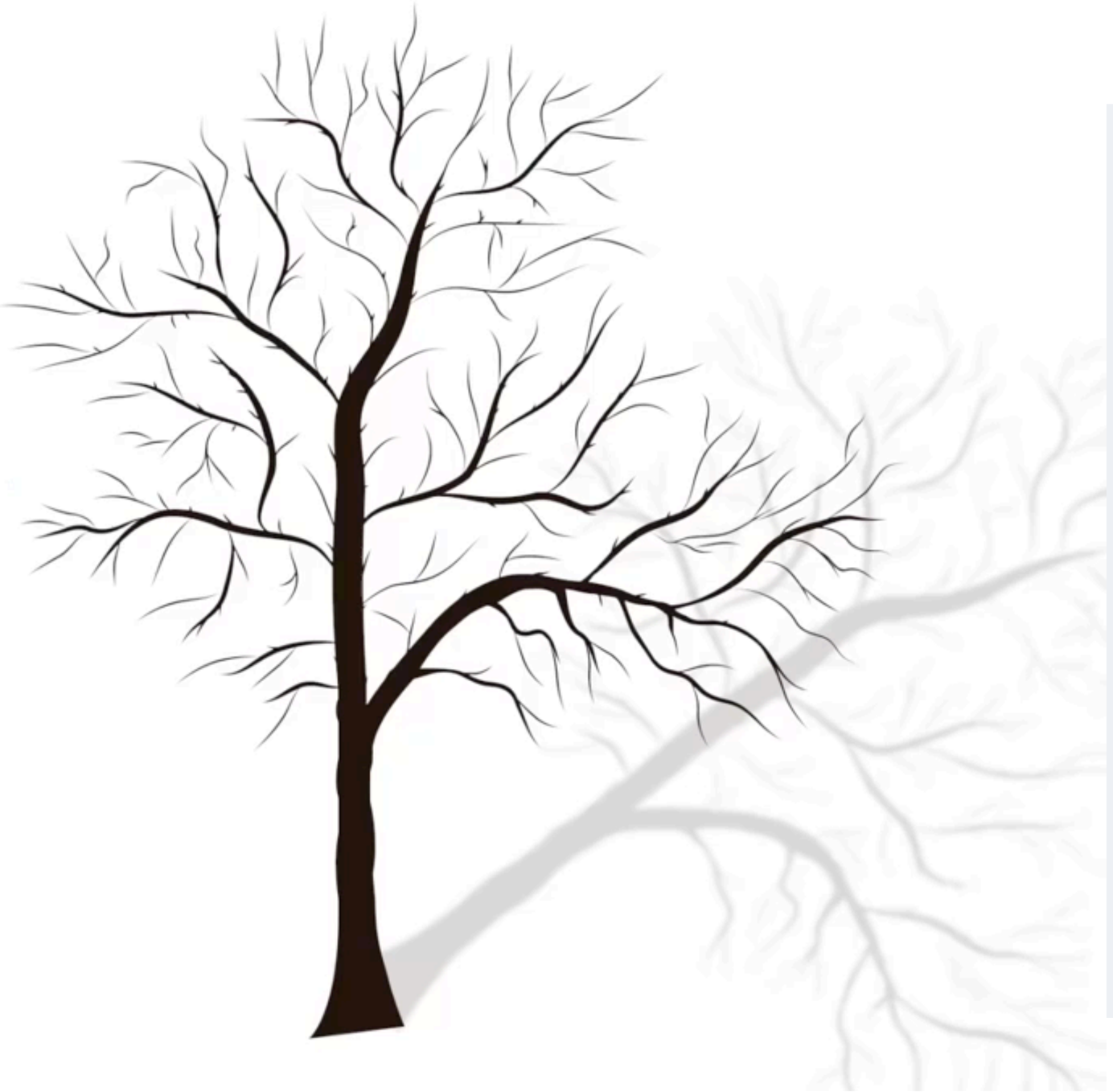
BASED IN SF

399 / 19%

NEW HIRES

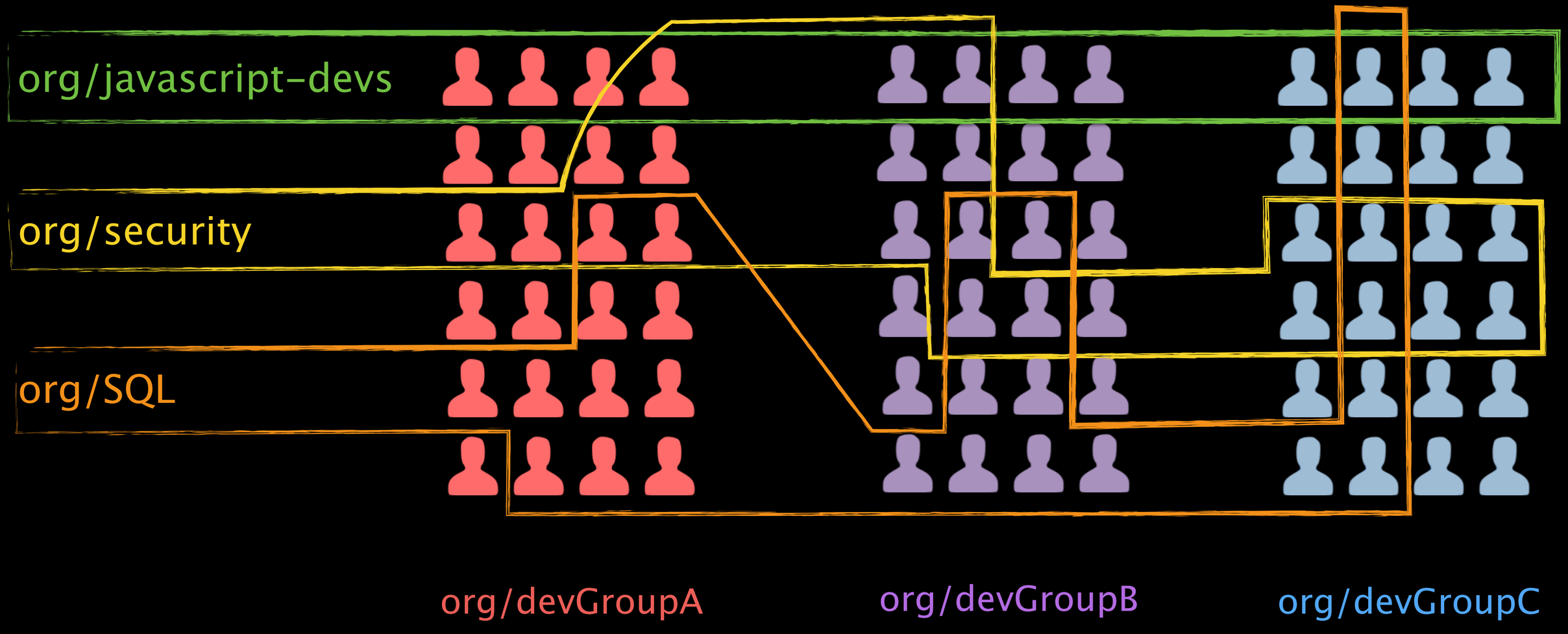
39 / 1%





Avoid use of emails

If there is no link it does not exist


org/javascript-devs
org/security
org/SQL
org/devGroupA
org/devGroupB
org/devGroupC

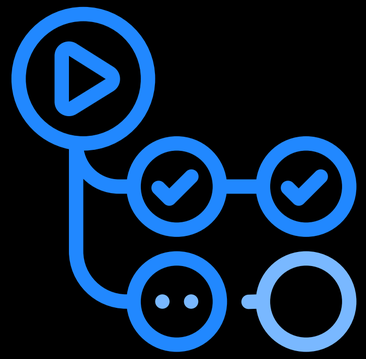
What stayed (and evolved)

Remote First
No Emails

ChatOps
Hubot

What changed heavily

Architecture
Languages



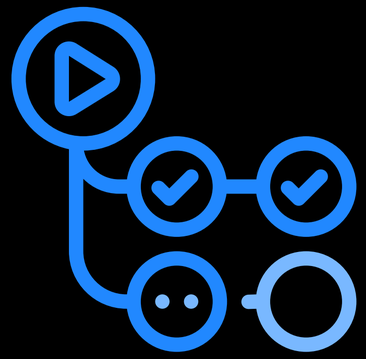
Flaky Test
Detection

Deploy
Trains

what's in it for ME?

Focus For Today

Architecture
Languages



Flaky Test
Detection

ChatOps
Hubot

Architecture / Languages

github
MODA
APPS IN STYLE

From monolith to micro services

From one Ruby/Rails monolith
to many micro services running on Kubernetes,
managed by Moda - GitHub's internal service platform

KubeCon
CloudNativeCon
North America 2017
Keynote: Kubernetes at GitHub
Jesse Newland, Principal Site Reliability Engineer, GitHub
0:02 / 19:50

KELSEY GILMORE-INNIS
SITE RELIABILITY ENGINEER
GITHUB
INFRASTRUCTURE AS PRODUCT
BUILDING GITHUB'S FUTURE
UNIVERSE
Full screen (f)
0:09 / 33:17

Paved roads for Ruby, Go, Java, C#

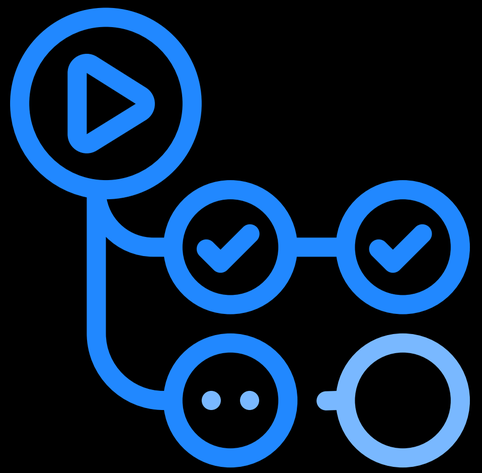
sponsoring team, loosely moderated environment, staffed and moderated environment, containerized releases available to production, test, and development clients, issue tracking for defects and feature requests, release and deprecation policy, roadmap with a plan for future improvements, style guide, supported by automated validation and formatting tooling, set of guidelines / recommendations for when using this language is appropriate, recommended and supported client libraries and workflows, recommendations for IDEs and plugins, automated and documented development workflow approved by relevant stakeholders, automated and documented CI / CD approach approved by relevant stakeholders, vulnerability detection and patch management workflow approved by relevant stakeholders, sample application designed to serve as a consolidated example of best practices, …

Unicorns???

This page is taking way too long to load.

Sorry about that. Please try refreshing and contact us if the problem persists.

Contact Support — GitHub Status — @githubstatus

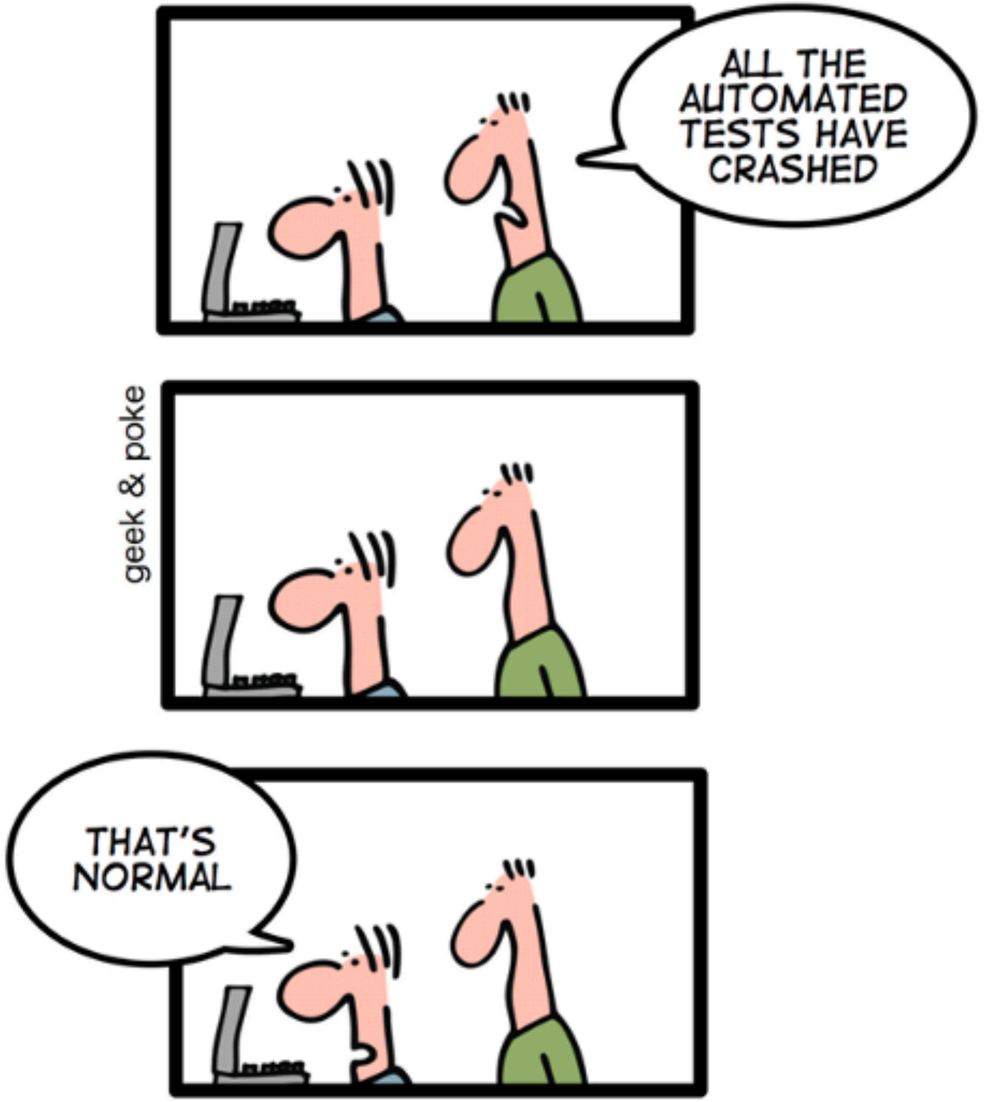


Flaky Test Detection

Confession time

Please raise your hand if you had to deal with flaky tests, i.e. tests that sometimes fail because of

- side effects of test execution order
- Reliance on external services, e.g. a remote HTTP API or time servers
- Current phase of the lunar cycle, cosmic rays, bad luck/karma, etc.



Flaky test math class

Let’s assume a single flaky test fails in 1 out of thousand runs

How big is the like likelihood that an entire test suite run with **n** tests of that sort creates a least one intermittent test failure

$$P_{fail}(n)=1-0.999^{n}$$

$$P_{fail}(n)=1-0.999^n$$

1 test

$P_{fail}(1)=0.001$

10 tests

$P_{fail}(10)=0.009955$

100 tests

$P_{fail}(100)=0.0952$

1000 tests

$P_{fail}(100)=\mathbf{0.6323}$

30 percent of builds affected

On 2018-12-06, **167 of 545 times**
our github-all-features test suite
would have failed **if it were not for marked flakes**

What’s a flake candidate

- A flake candidate is a test that
  - both passes and fails against the same code (git tree) where less than 50 tests were failing
  - have been experienced by more than 1 user, on more than 1 branch
  - will be automatically captured and logged by the CI system by re-running failed tests

- Each flake candidate, has a SHA as identifier. The SHA is determined by:
  - Test name
  - Test suite
  - The first significant line of the exception stack trace

Open Flakes | Closed Flakes | Flake Candidates

☐ 0 Selected 144 Total NWO: github/github
Buildables: github, github-all-features, enterprise
Clear Add

☐ TeamDestructionDestroyOperationContext / caf0604f8f7
Test two operations race
Clear Add

github-all-features / test-make-rails-6-default Flake Candidate
Occurred about 1 hour ago • Built at 2019-08-20 13:20:37 UTC • Built on janky-nunix-

github-all-features / steves-analytics Flake Candidate
Occurred 4 days ago • Built at 2019-08-16 18:01:13 UTC • Built on janky-nunix-f57d910.private-us-east-1.github.net

github-all-features / queue-prep-t Flake Candidate
Occurred 5 days ago • Built at 2019-08-15 15:28:16 UTC • Built on janky-nunix-

github-all-features / sponsors-criteria-migration Flake Candidate
Occurred 13 days ago • Built at 2019-08-07 19:50:51 UTC • Built on janky-nunix-

github-all-features / split-up-get-refs-endpoint Flake Candidate
Occurred 19 days ago • Built at 2019-08-01 14:35:23 UTC • Built on janky-nunix-f

☐ TeamDestructionDestroyOperationContext / 93ff7a917b0b36583
Test throttle the deletes
Clear Add

github-all-features / test-make-rails-6-default Flake Candidate
Occurred about 1 hour ago • Built at 2019-08-20 13:20:37 UTC • Built on janky-nunix-

github-all-features / steves-analytics Flake Candidate
Occurred 4 days ago • Built at 2019-08-16 18:01:13 UTC • Built on janky-nunix-

What’s a flake

- Flake candidates that are manually inspected by a developer and identified as intermittent test failures can be turned into real flakes (via ChatOps and Janky UI).
- CI builds will still succeed if < 30 flakes failed (and all other tests pass)
- Flakes are identified as issues in github/github with the label of failing-test, multiple flake candidates can belong to the same issue
- All open flake have assigned owners and a deadline (1 week) to fix, else the test should rather be deleted
- Closing a flake is as simple as closing the issue. If an intermittent test failure reappears within 5 days, it will reopen the flake issue.

Flaky test detection allows 30 percent more deployments

Flaky tests detection

Build #15378054 (481472e) of github-build-deploy-tarball-bp/master was successful (437s, queued 3s)

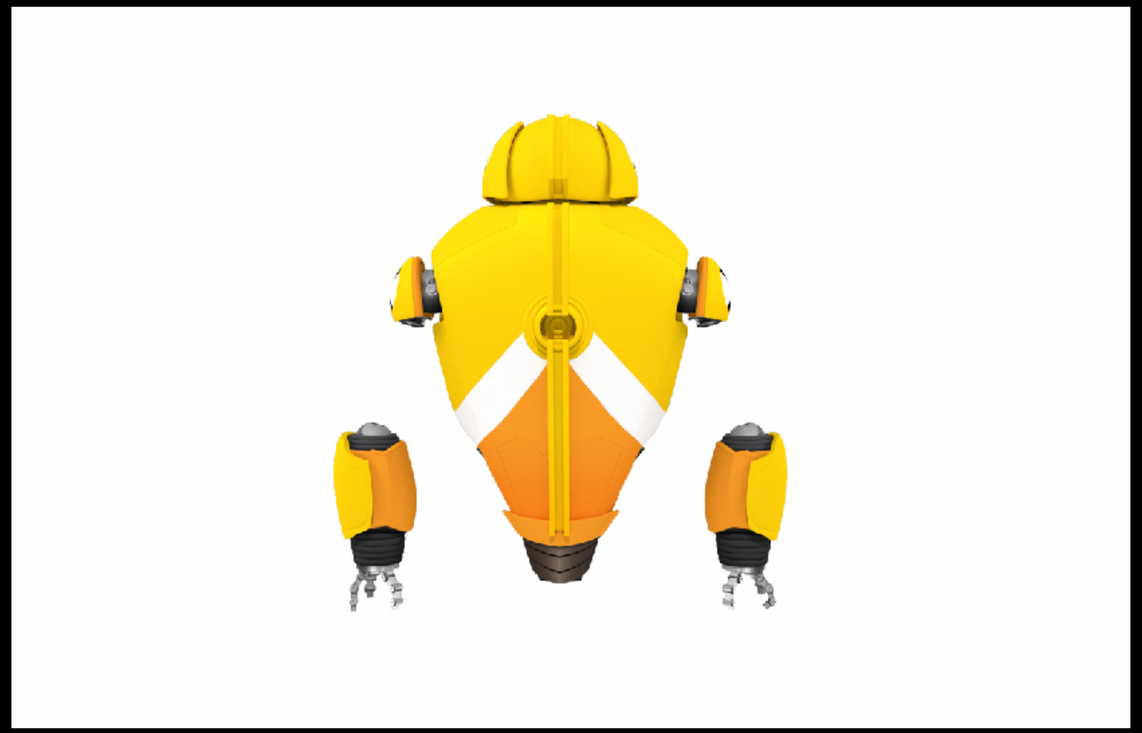
Build #15378045 (481472e) of enterprise/master failed with 8 known flakes - 9 failures (433s, queued 4s)

Build #15378071 (481472e) of github-rails-next/master was successful with 12 known flakes (440s, queued 3s)

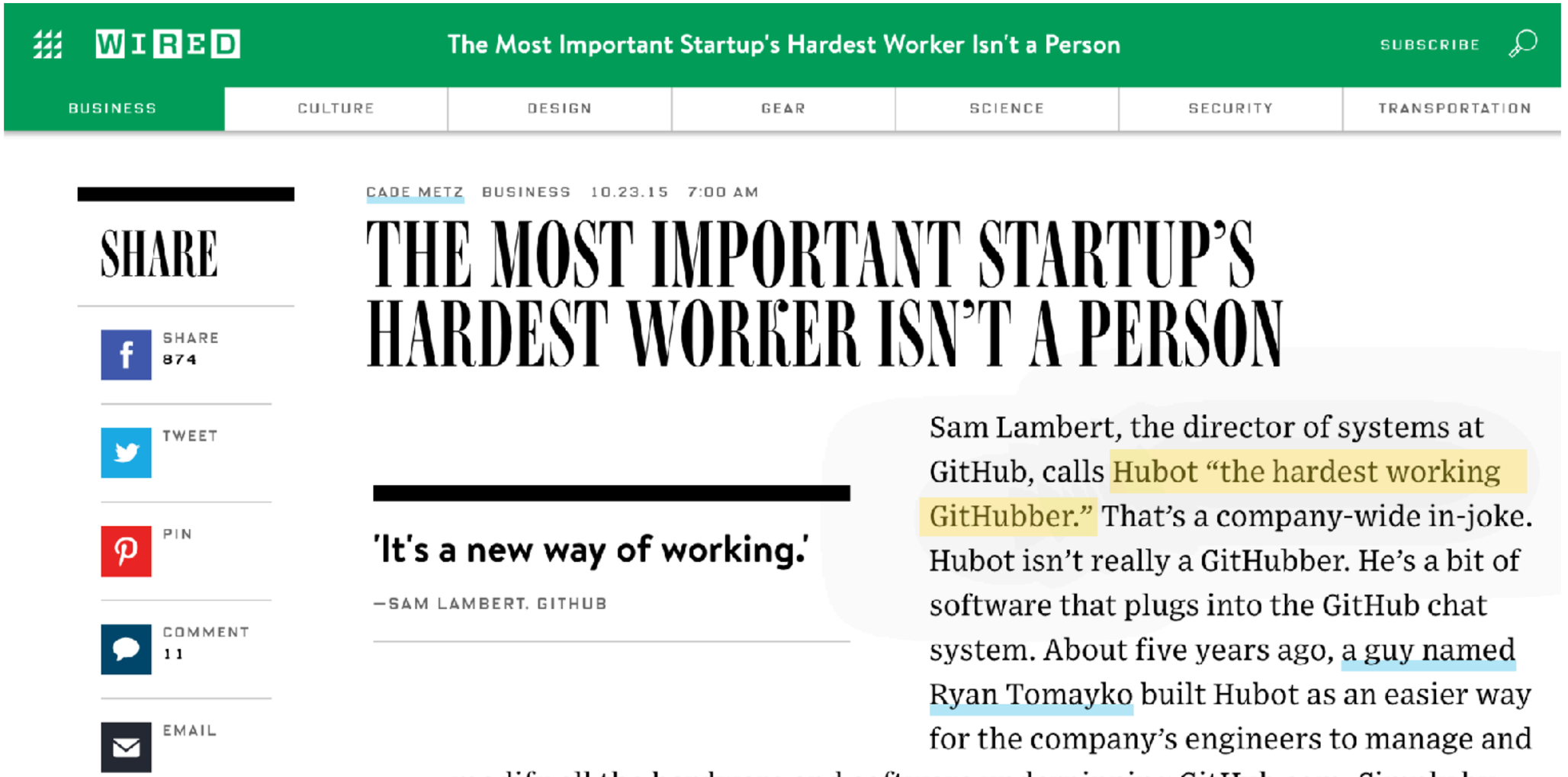
latentflip 8:59 AM

.ci flakes add github 186b00f5f68c436c94e0dc4912bc3e80 https://github.com/github/github/issues/109058

ChatOps



Hubot



WIRED The Most Important Startup's Hardest Worker Isn't a Person SUBSCRIBE

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SHARE

SHARE 874

TWEET

PIN

COMMENT 11

EMAIL

CADE METZ BUSINESS 10.23.15 7:00 AM

THE MOST IMPORTANT STARTUP'S HARDEST WORKER ISN'T A PERSON

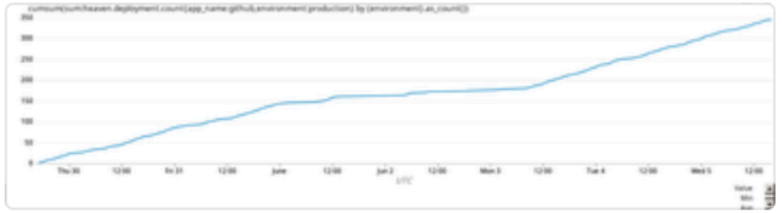
'It's a new way of working.'

—SAM LAMBERT, GITHUB

Sam Lambert, the director of systems at GitHub, calls Hubot "the hardest working GitHubber." That's a company-wide in-joke. Hubot isn't really a GitHubber. He's a bit of software that plugs into the GitHub chat system. About five years ago, a guy named Ryan Tomayko built Hubot as an easier way for the company's engineers to manage and modify all the hardware and software underpinning GitHub.com. Simply by sending a message to Hubot—much as they'd send a message to anyone else from inside the GitHub chat client—engineers could update the operating

brntbeer 6:08 PM
.dgraph -1w cumsum(sum:heaven.deployment.count{app_name:githu

hubot APP 6:09 PM
cumsum(sum:heaven.deployment.count{app_name:github,enviro
by {environment}.as_count()) (23 kB)



carlosmn 11:45 AM
.maint enable gitbackups-maintenance-[redacted] destroying

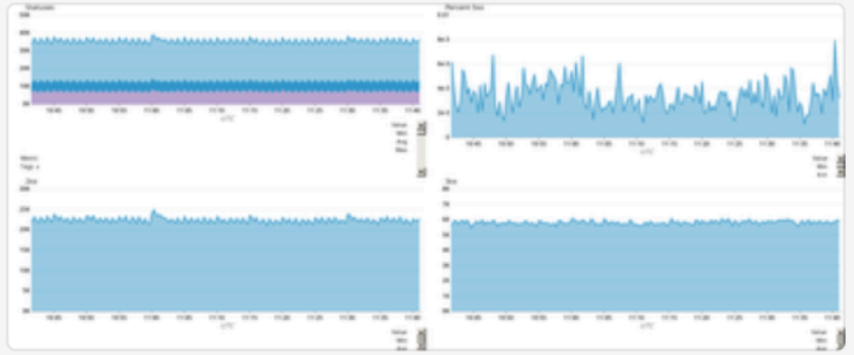
hubot APP 11:45 AM
@carlosmn: authentication required for `.maint enable`. Check your mobile device.

hubot APP 11:45 AM
gitbackups-maintenance-[redacted] - maintenance mode enabled successfully! Window will expire in 60 minutes.

carlosmn 11:47 AM
.instance destroy hostname=gitbackups-maintenance-[redacted]

brntbeer 1:41 PM
.dash me -1h glb.services --glb-service dotcom

hubot APP 1:41 PM
glb.services (117 kB)

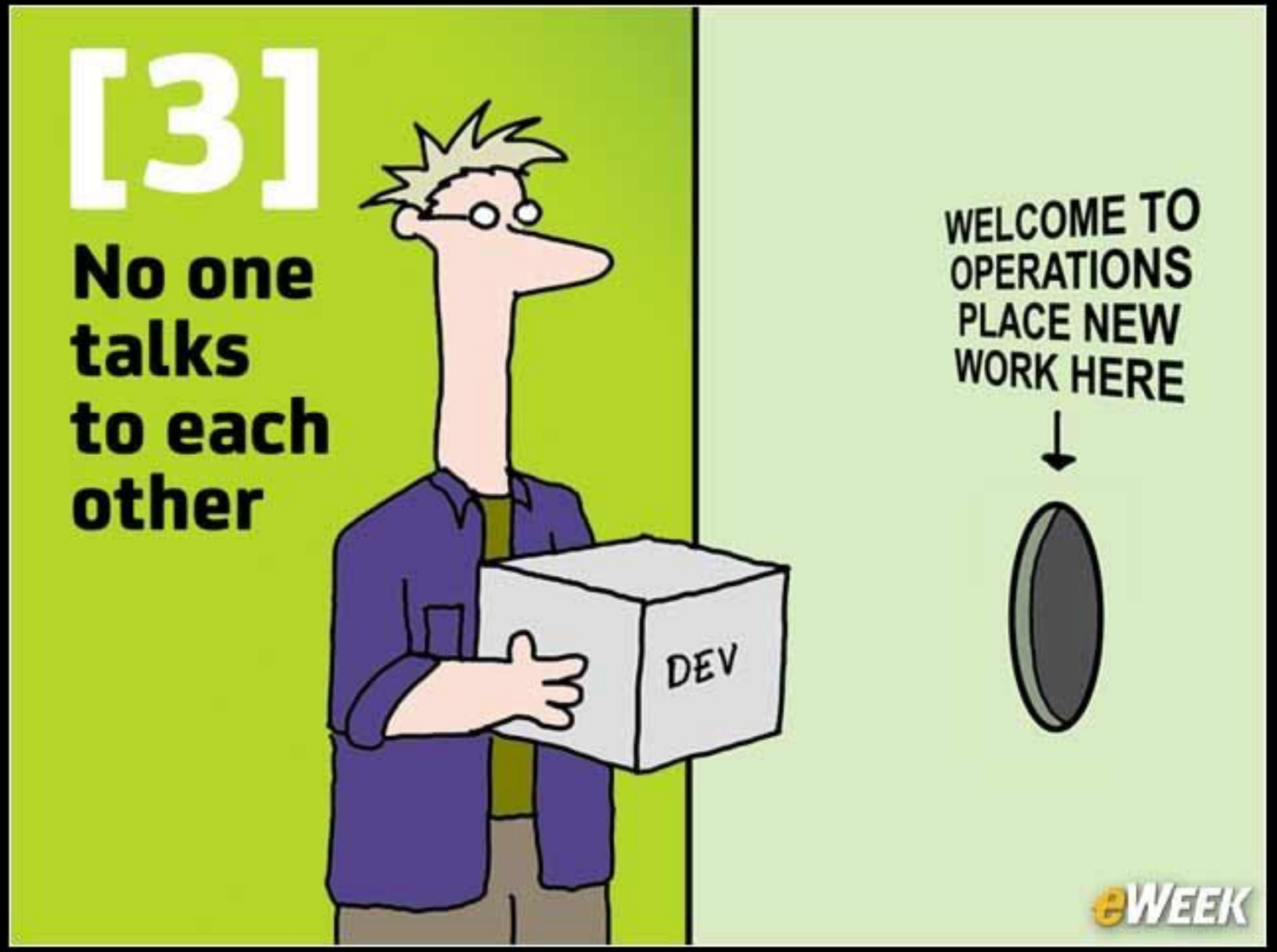


brntbeer 1:51 PM
.catalog owner notifications

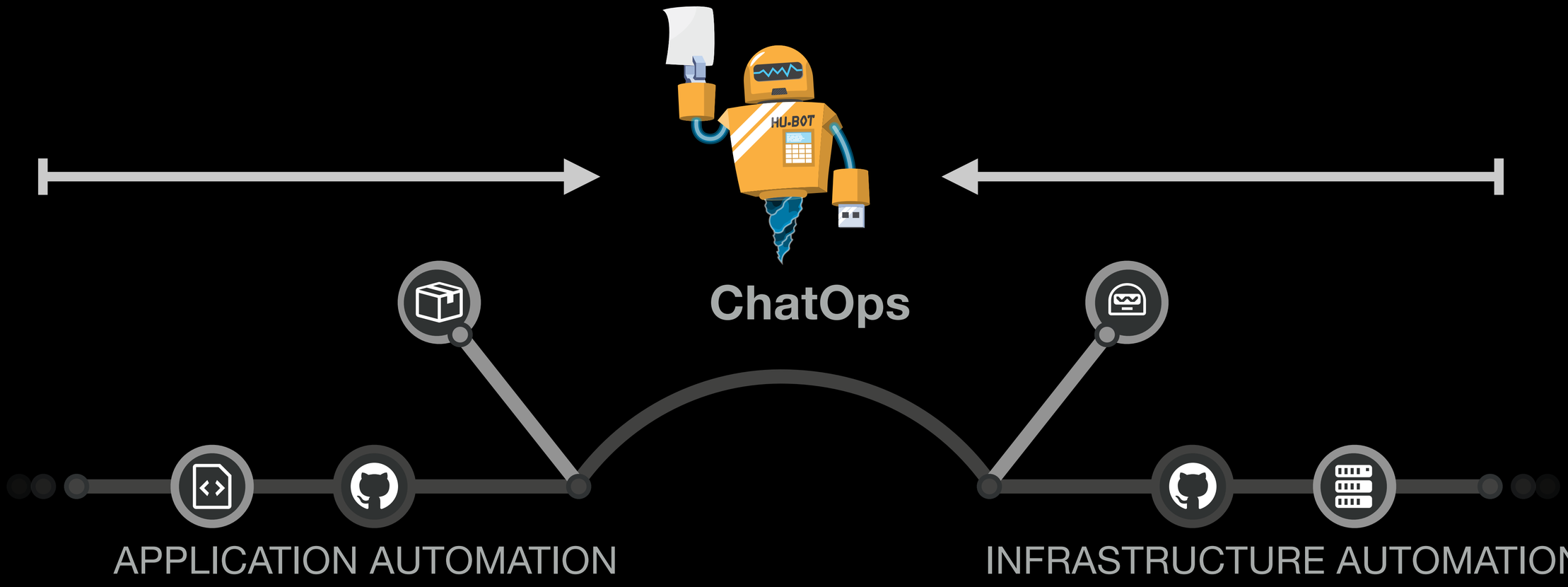
hubot APP 1:51 PM
Service: notifications
Maintainer: shayfrendt
Team: github/pe-notifications

Escalation Paths:
sev1: `.pager trigger github-dotcom-oncall critical <reason>`
sev2: https://github.com/github/github/issues
sev3: #pe-notifications

WORKED FINE IN DEV
OPS PROBLEM NOW
memegenerator.net


[3]
No one talks to each other
DEV
WELCOME TO OPERATIONS PLACE NEW WORK HERE
eWEEK

ChatOps as the cultural glue



jonahberquist 6:46 PM
.mysqlproxy disable github

hubot BOT 6:46 PM
> disabling github-
>
> github-:
> disabled server mysql/github- Show more...

tomkrouper 6:47 PM
Do we want to re-up durability on a couple replicas to make sure that is fine?

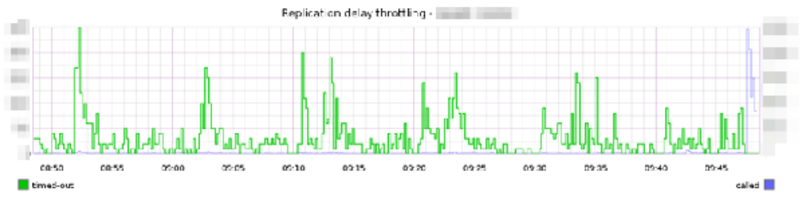
samlambert 6:47 PM
.status green

hubot BOT 6:47 PM
> samlambert: Status updated to green

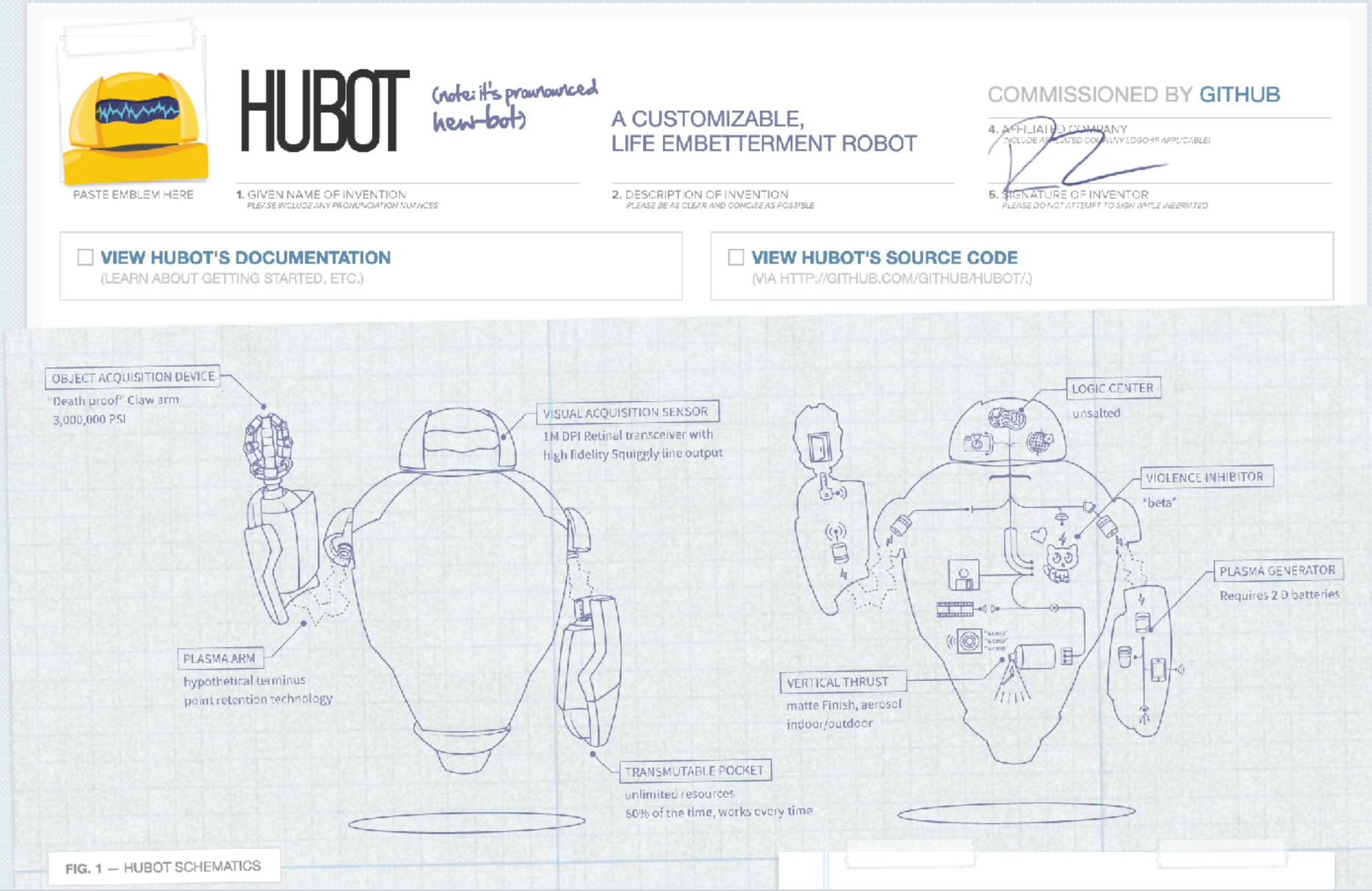
> samlambert: I updated GitHub Chat's status, too.

zerowidth 6:48 PM
.graph me -1h alias(alpha(secondYAxis(github),0.5),"called") +
aliasByNode(maximumAbove(github timed-out,0),3) +
title=Replication+delay+throttling+-
+mysql1+cluster&hideLegend=false&template=plain&lineMode=staircase

jnunemaker 6:48 PM
deploying doubling the threshold for user session writes

hubot BOT 6:48 PM
> Graph Me
> (30KB)
>
> 
>

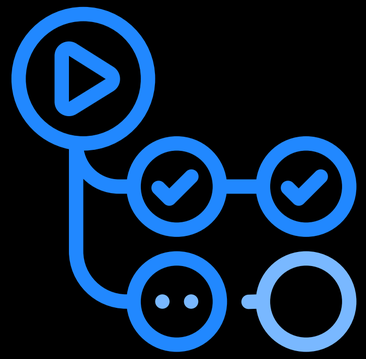
https://hubot.github.com



Summary

Focus For Today

Architecture
Languages



Flaky Test
Detection

ChatOps
Hubot

Unwrap your GitHub Secret Link

https://github.com/winterfest-2020/unwrap-parcel/issues/new/choose

Thank you