

Trends and Concepts in the Software Industry II
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Exploiting Point-of-Sales Data

AGENDA

- Overview
- The Situation & Challenge
- Phases
- Learning Experience
- Grading
- Q&A



OVERVIEW

- Technological discussions, exercises, and a design project
- Seminar includes:
 - in-memory database technology
 - design thinking process
 - need finding
 - innovation and prototyping methodologies
 - human factors and team dynamics



THE SITUATION

- People do online and store shopping
- Shops have access to large amounts of data, e.g. point-of-sales data, delivery dates...
- People use bonus cards of shops and carry their smart phones (with GPS, camera...) during shopping
- In-memory technology facilitates real time, mass data processing and thus the promptly analysis of large data sets
- This opens up opportunities for shops to generate better offers to their customers

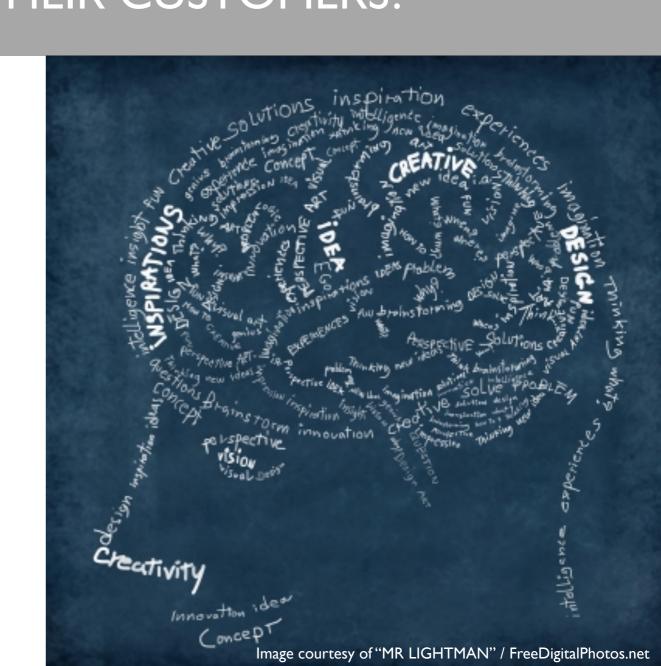




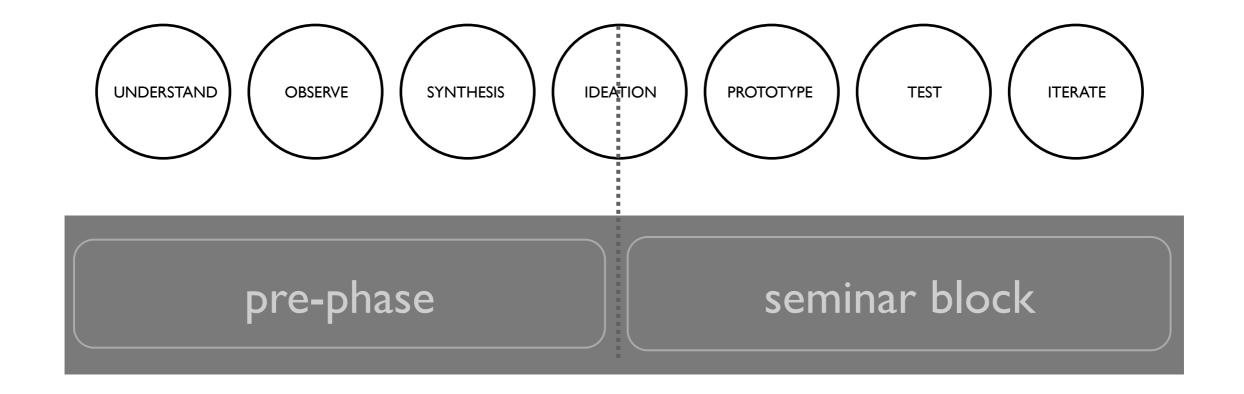


WITH THE BACKGROUND OF IN-MEMORY TECHNOLOGY, HOW MIGHT WE SUPPORT GROCERY STORES, CLOTHING SHOPS, OR DRUGSTORES IN BRINGING SUITED OFFERS TO THEIR CUSTOMERS?

- What are the needs of consumers with regards to shopping?
- What kind of loyalty programs, personalized services and special offers exist today?
- What kind of marketing experience do consumers experience?
- How can shops increase their customer retention?
- Can existing data be used to improve existing service or create new ones?



THE DESIGN THINKING PROCESS & PHASES OF THE SEMINAR

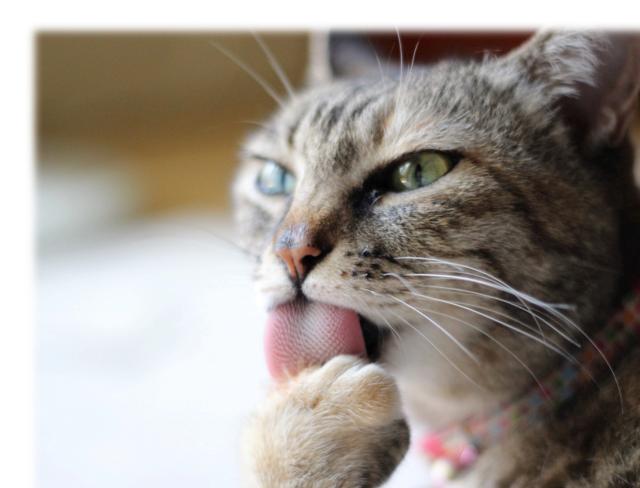


OVERVIEW ON THE ELEMENTS OF THE SEMINAR

PRE-PHASE	INTRODUCTION	15.10.	Intro & information session
	2-DAY WORKSHOP	20.11.& 21.11.2014	 Design thinking workshop: fast-forward Getting to know the method & apply User research training Preparation of initial user research
	SELF DEPENDENT GROUP WORK	December January February	Iterate research, synthesis & ideation • Given & self assigned user interviews, observations and further desk research • Iteration of user research, synthesis and ideation • Your own schedule • Hands-On Exercises (next slide)
	INTERMEDIATE PRESENTATIONS	02.02.2015	Present your insights and ideas •Short presentation and discussion
SEMINAR	IDEATION, PROTOTYPING, TESTING & ITERATION	16.02. – 20.02.2015	 Seminar block Presentation: user research insights, initial prototype ideas Expert sessions: technology aspects Refinement of prototype Test / evaluation at user site Final prototyping / presentations 5 days
POST	DOCUMENTATION	20.03.2015	Document your workWritten reportVideo or screencast to experience your prototype

HANDS-ON EXERCISE

- SAP Point-of-Sales Data Schema on HANA
- Schedule:
 - First week of November: introduction (HANA & Correlation) & first exercise
 - Second week of December: introduction to PAL and SQLScript, presentation of results, & second exercise



LEARNING EXPERIENCE

Participants will

- apply the technical concepts of inmemory database technology to real world use cases,
- observe real users in companies,
- get insights into and apply the design thinking methodology,
- acquire hands-on experience with HANA and large data sets,
- train presentation skills.



PREREQUISITES

Participants should be familiar with the concept of in-memory database technology

- Have attended Trends and Concepts I
- Self-Study via Online Lecture before the Workshop:

https://openhpi.de/course/inmemorydatabases

TODOs before Workshop

- Recap or learn about in-memory technology (see preriquisites)
- "Warmaquise": Contact people you know, who might be interesting interview partners for the topic

GRADING

6 ECTS Points

- engagement to discussions, the project and team work, exercises, intermediate presentations (30%),
- viability, feasibility, and desirability of project results in the final presentation (40%),
- documentation of the results:
 20p. Incs and video/screencast (30%)

Enroll till Oct. 31st, 2014

Desirability
Human
Factors

Viability
Business
Factors

Feasibility
Technical
Factors

thank you! any questions?